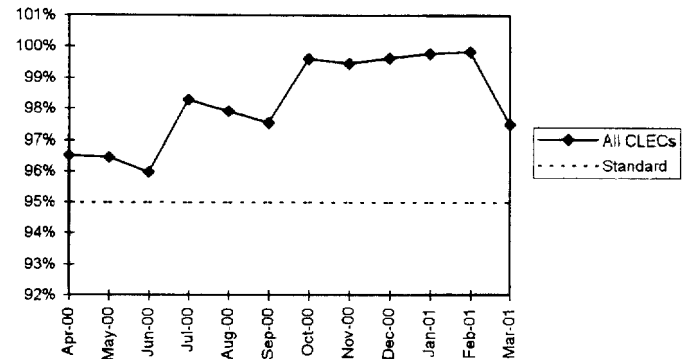


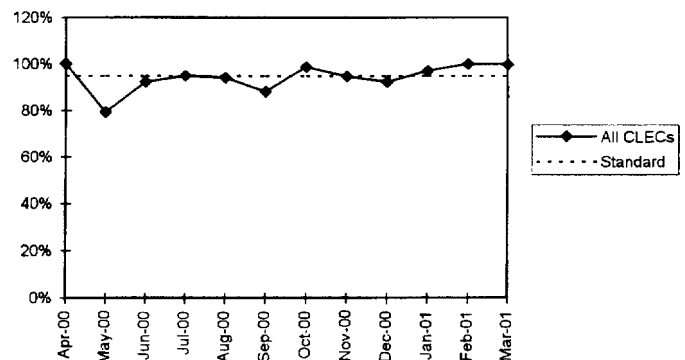
Percent Firm Order Confirmations (FOCs) received within "x" hours - EDI

Starting with Nov-00, if parity is met, the average of highest 5%/6% is posted and compared to 120% of the Benchmark to further test parity.

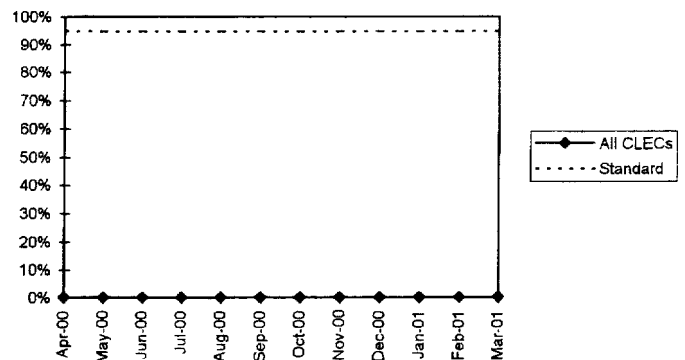
Measurement 5 - 21	Residence and Simple Business LNP Only (1-19)				
	All CLECs				
	No. of Orders	# Received < 5 Hours	% Received < 5 Hours	Highest 5/6%	Z-Value
Apr-00	143	138	96.5%		-1.5
May-00	562	542	96.4%		-1.44
Jun-00	1,140	1,094	96.0%		-0.96
Jul-00	1,108	1,089	98.3%		-3.29
Aug-00	1,427	1,397	97.9%		-2.9
Sep-00	3,084	3,008	97.5%		-2.54
Oct-00	2,722	2,711	99.6%		-4.6
Nov-00	2,934	2,918	99.5%	4.46	0
Dec-00	2,847	2,836	99.6%	4.31	0
Jan-01	2,914	2,907	99.8%	4.54	0
Feb-01	1,136	1,134	99.8%	4.58	0
Mar-01	716	698	97.5%	25.02	0
12 Mo. Total	20,733	20,472	98.7%		



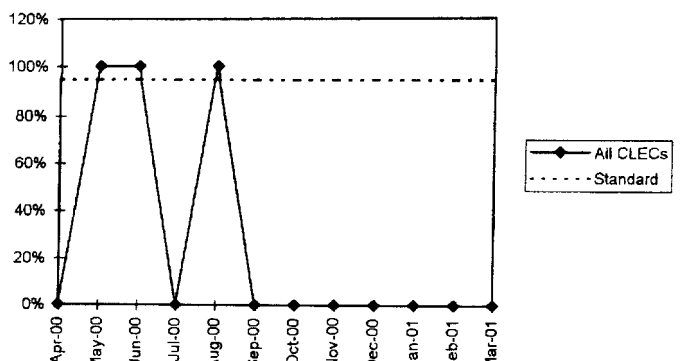
Measurement 5 - 22	Residence and Simple Business With Loop (1 - 19)				
	All CLECs				
	No. of Orders	# Received < 5 Hours	% Received < 5 Hours	Highest 5/6%	Z-Value
Apr-00	14	14	100.0%		-5
May-00	43	34	79.1%		15.93
Jun-00	100	92	92.0%		3
Jul-00	137	130	94.9%		0.11
Aug-00	152	143	94.1%		0.92
Sep-00	74	65	87.8%		7.16
Oct-00	73	72	98.6%		-3.63
Nov-00	92	87	94.6%		2
Dec-00	89	82	92.1%		2
Jan-01	133	129	97.0%	5.05	0
Feb-01	221	221	100.0%	4.71	0
Mar-01	289	288	99.7%	5.25	0
12 Mo. Total	1,417	1,357	95.8%		



Measurement 5 - 23	LNP Only (20+)				
	All CLECs				
	No. of Orders	# Received < 48 Hours	% Received < 48 Hours	Highest 5/6%	Z-Value
Apr-00	0	0	n/a		n/a
May-00	0	0	n/a		n/a
Jun-00	0	0	n/a		n/a
Jul-00	0	0	n/a		n/a
Aug-00	0	0	n/a		n/a
Sep-00	0	0	n/a		n/a
Oct-00	0	0	n/a		n/a
Nov-00	0	0	n/a		n/a
Dec-00	0	0	n/a		n/a
Jan-01	0	0	n/a		n/a
Feb-01	0	0	n/a		n/a
Mar-01	0	0	n/a		n/a
12 Mo. Total	0	0	n/a		



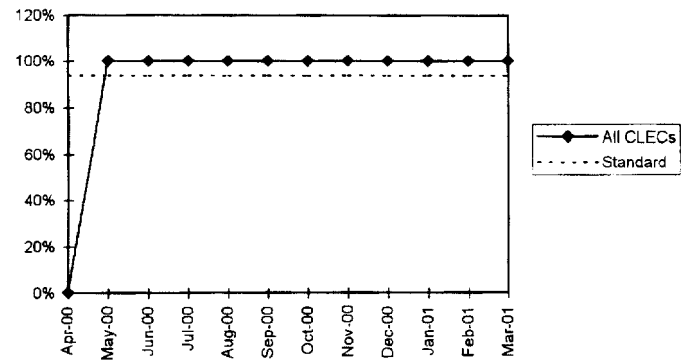
Measurement 5 - 24	LNP with Loop (20 +)				
	All CLECs				
	No. of Orders	# Received < 48 Hours	% Received < 48 Hours	Highest 5/6%	Z-Value
Apr-00	0	0	n/a		n/a
May-00	1	1	100.0%		-5
Jun-00	1	1	100.0%		-5
Jul-00	0	0	n/a		n/a
Aug-00	1	1	100.0%		-5
Sep-00	0	0	n/a		n/a
Oct-00	0	0	n/a		n/a
Nov-00	0	0	n/a		n/a
Dec-00	0	0	n/a		n/a
Jan-01	0	0	n/a		n/a
Feb-01	0	0	n/a		n/a
Mar-01	0	0	n/a		n/a
12 Mo. Total	3	3	100.0%		



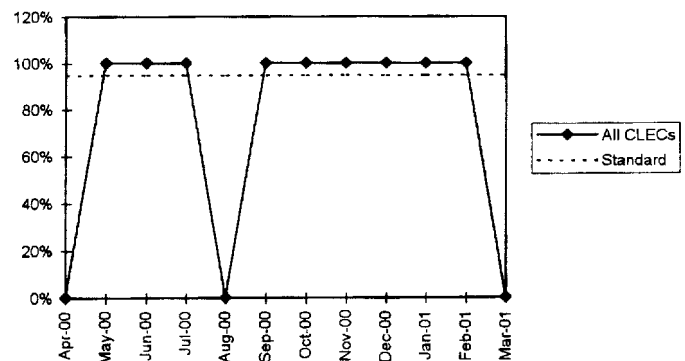
Percent Firm Order Confirmations (FOCs) received within "x" hours - EDI

Starting with Nov-00, if parity is met, the average of highest 5%/6% is posted and compared to 120% of the Benchmark to further test parity.

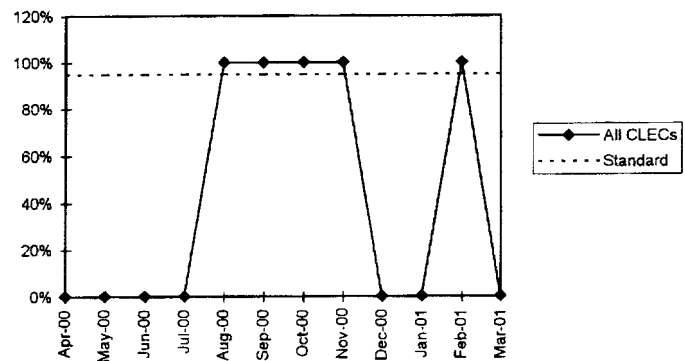
Measurement 5 - 25	LNP Complex Business (1 - 19 Lines)				
	All CLECs				
	No. of Orders	# Received < 24 Hours	% Received < 24 Hours	Highest 5/6%	Z-Value
Apr-00	0	0	n/a		n/a
May-00	5	5	100.0%		-6
Jun-00	11	11	100.0%		-6
Jul-00	8	8	100.0%		-6
Aug-00	8	8	100.0%		-6
Sep-00	19	19	100.0%		-6
Oct-00	27	27	100.0%		-6
Nov-00	26	26	100.0%	18.81	0
Dec-00	8	8	100.0%		0
Jan-01	29	29	100.0%	18.81	0
Feb-01	44	44	100.0%	18.68	0
Mar-01	37	37	100.0%	19.33	0
12 Mo. Total	222	222	100.0%		



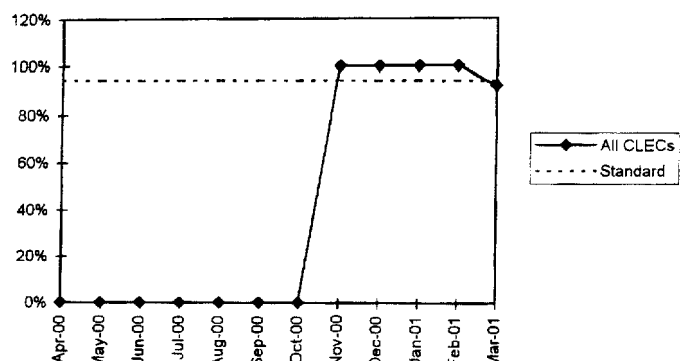
Measurement 5 - 26	LNP Complex Business (20 - 50 Lines)				
	All CLECs				
	No. of Orders	# Received < 48 Hours	% Received < 48 Hours	Highest 5/6%	Z-Value
Apr-00	0	0	n/a		n/a
May-00	2	2	100.0%		-5
Jun-00	1	1	100.0%		-5
Jul-00	2	2	100.0%		-5
Aug-00	0	0	n/a		n/a
Sep-00	1	1	100.0%		-5
Oct-00	1	1	100.0%		-5
Nov-00	1	1	100.0%		0
Dec-00	4	4	100.0%		0
Jan-01	4	4	100.0%		0
Feb-01	1	1	100.0%		0
Mar-01	0	0	n/a		n/a
12 Mo. Total	17	17	100.0%		



Measurement 5 - 27	LNP Complex Business (50 + Lines)				
	All CLECs				
	No. of Orders	# Received On Time	% Received On Time		Z-Value
Apr-00	0	0	n/a		n/a
May-00	0	0	n/a		n/a
Jun-00	0	0	n/a		n/a
Jul-00	0	0	n/a		n/a
Aug-00	5	5	100.0%		-5
Sep-00	6	6	100.0%		-5
Oct-00	4	4	100.0%		-5
Nov-00	1	1	100.0%		-5
Dec-00	1	0	0.0%		95
Jan-01	0	0	n/a		n/a
Feb-01	3	3	100.0%		-5
Mar-01	0	0	n/a		n/a
12 Mo. Total	20	19	95.0%		



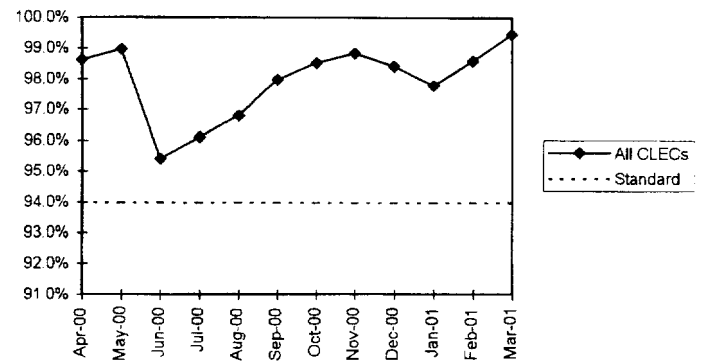
Measurement 5 - 28	Negotiated Projects				
	All CLECs				
	No. of Orders	# Received On Time	% Received On Time		Z-Value
Apr-00	0	0	n/a		n/a
May-00	0	0	n/a		n/a
Jun-00	0	0	n/a		n/a
Jul-00	0	0	n/a		n/a
Aug-00	0	0	n/a		n/a
Sep-00	0	0	n/a		n/a
Oct-00	0	0	n/a		n/a
Nov-00	44	44	100.0%		-5
Dec-00	95	95	100.0%		-5
Jan-01	37	37	100.0%		-5
Feb-01	72	72	100.0%		-5
Mar-01	135	125	92.6%		2.41
12 Mo. Total	383	373	97.4%		



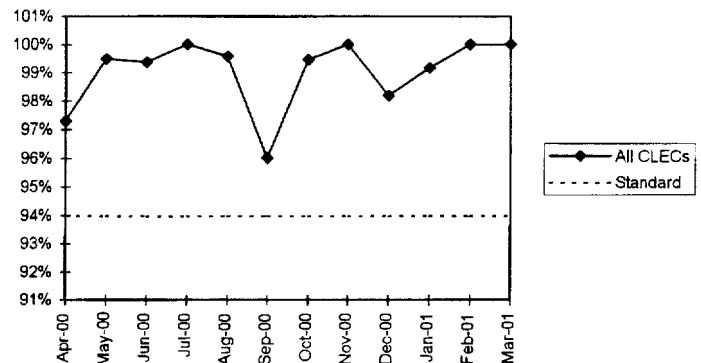
Percent Firm Order Confirmations (FOCs) received within "x" hours - Manual

Starting with Nov-00, if parity is met, the average of highest 5%/6% is posted and compared to 120% of the Benchmark to further test parity.

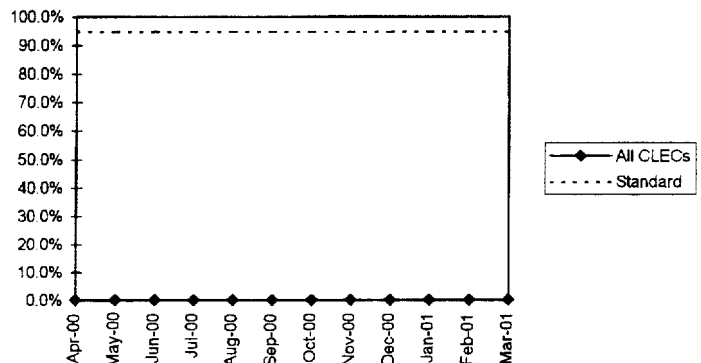
Measurement 5 - 29	Residence and Simple Business				
	All CLECs				
	No. of Orders	# Received < 24 Hours	% Received < 24 Hours	Highest 5/6%	Z-Value
Apr-00	7,742	7,634	98.6%		-4.61
May-00	9,321	9,224	99.0%		-4.96
Jun-00	9,158	8,737	95.4%		-1.4
Jul-00	7,338	7,052	96.1%		-2.1
Aug-00	9,833	9,519	96.8%		-2.81
Sep-00	8,353	8,183	98.0%		-3.96
Oct-00	7,897	7,779	98.5%		-4.51
Nov-00	7,725	7,634	98.8%	25.68	0
Dec-00	9,259	9,112	98.4%	27.31	0
Jan-01	3,014	2,947	97.8%	28.15	0
Feb-01	3,387	3,339	98.6%	27.33	0
Mar-01	2,956	2,940	99.5%	23.26	0
12 Mo. Total	85,983	84,100	97.8%		



Measurement 5 - 30	Complex Business (1 - 200 Lines)				
	All CLECs				
	No. of Orders	# Received < 24 Hours	% Received < 24 Hours	Highest 5/6%	Z-Value
Apr-00	184	179	97.3%		-3.28
May-00	196	195	99.5%		-5.49
Jun-00	160	159	99.4%		-5.38
Jul-00	153	153	100.0%		-6
Aug-00	234	233	99.6%		-5.57
Sep-00	175	168	96.0%		-2
Oct-00	184	183	99.5%		-5.46
Nov-00	195	195	100.0%	23.47	0
Dec-00	275	270	98.2%	93.53	0
Jan-01	121	120	99.2%	55.49	0
Feb-01	138	138	100.0%	22.10	0
Mar-01	150	150	100.0%	23.20	0
12 Mo. Total	2,165	2,143	99.0%		



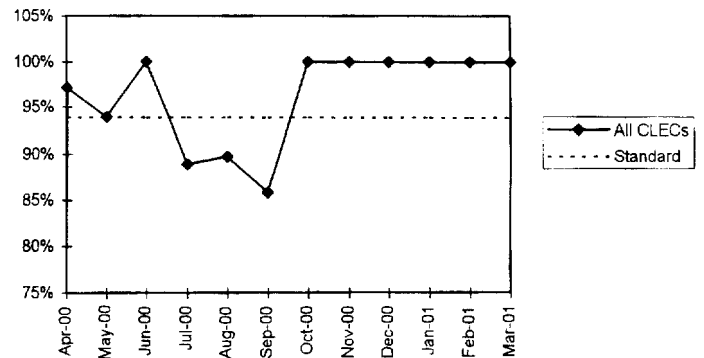
Measurement 5 - 31	Complex Business (200+ Lines)				
	All CLECs				
	No. of Orders	# Received < 48 Hours	% Received < 48 Hours	Highest 5/6%	Z-Value
Apr-00	0	0	n/a		n/a
May-00	0	0	n/a		n/a
Jun-00	0	0	n/a		n/a
Jul-00	0	0	n/a		n/a
Aug-00	0	0	n/a		n/a
Sep-00	0	0	n/a		n/a
Oct-00	0	0	n/a		n/a
Nov-00	0	0	n/a		n/a
Dec-00	0	0	n/a		n/a
Jan-01	0	0	n/a		n/a
Feb-01	0	0	n/a		n/a
Mar-01	0	0	n/a		n/a
12 Mo. Total	0	0	n/a		



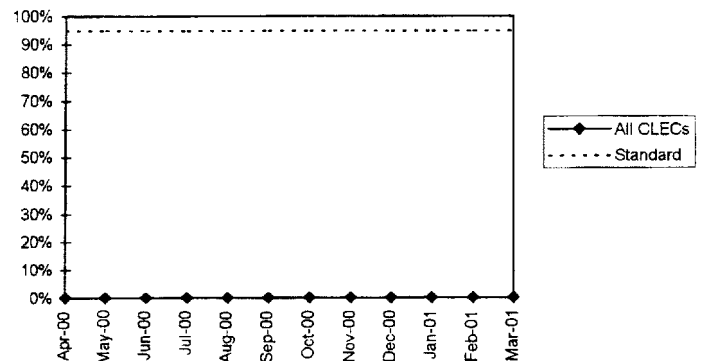
Percent Firm Order Confirmations (FOCs) received within "x" hours - Manual

Starting with Nov-00, if parity is met, the average of highest 5%/6% is posted and compared to 120% of the Benchmark to further test parity.

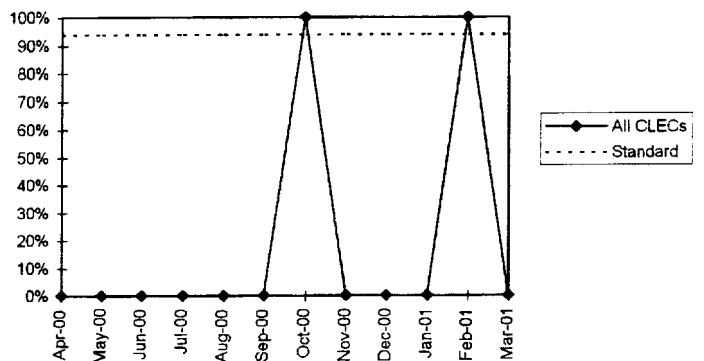
Measurement 5 - 32	UNE Loop (1 - 49)				
	All CLECs				
	No of Orders	# Received < 24 Hours	% Received < 24 Hours	Highest 5/6%	Z-Value
Apr-00	70	68	97.1%		-3.14
May-00	49	46	93.9%		0.12
Jun-00	52	52	100.0%		-6
Jul-00	36	32	88.9%		5.11
Aug-00	39	35	89.7%		4.26
Sep-00	14	12	85.7%		8.29
Oct-00	25	25	100.0%		-6
Nov-00	15	15	100.0%	23.68	-6
Dec-00	19	19	100.0%	20.67	-6
Jan-01	6	6	100.0%		-6
Feb-01	3	3	100.0%		-6
Mar-01	3	3	100.0%		-6
12 Mo. Total	331	316	95.5%		



Measurement 5 - 33	UNE Loop (50 +)				
	All CLECs				
	No of Orders	# Received < 48 Hours	% Received < 48 Hours	Highest 5/6%	Z-Value
Apr-00	0	0	n/a		n/a
May-00	0	0	n/a		n/a
Jun-00	0	0	n/a		n/a
Jul-00	0	0	n/a		n/a
Aug-00	0	0	n/a		n/a
Sep-00	0	0	n/a		n/a
Oct-00	0	0	n/a		n/a
Nov-00	0	0	n/a		n/a
Dec-00	0	0	n/a		n/a
Jan-01	0	0	n/a		n/a
Feb-01	0	0	n/a		n/a
Mar-01	0	0	n/a		n/a
12 Mo. Total	0	0	n/a		



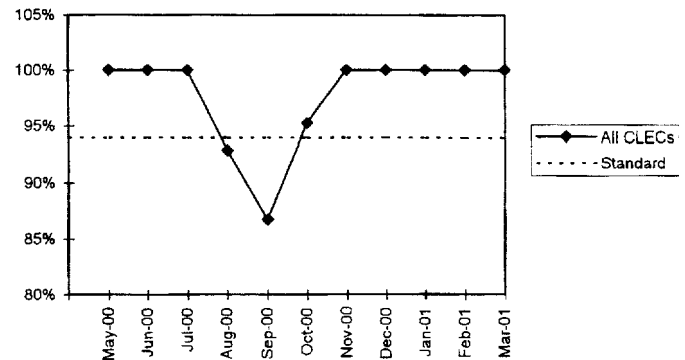
Measurement 5 - 34	Switch Ports				
	All CLECs				
	No of Orders	# Received < 24 Hours	% Received < 24 Hours	Highest 5/6%	Z-Value
Apr-00	0	0	n/a		n/a
May-00	0	0	n/a		n/a
Jun-00	0	0	n/a		n/a
Jul-00	0	0	n/a		n/a
Aug-00	0	0	n/a		n/a
Sep-00	0	0	n/a		n/a
Oct-00	1	1	100.0%		-6
Nov-00	0	0	n/a		n/a
Dec-00	0	0	n/a		n/a
Jan-01	0	0	n/a		n/a
Feb-01	1	1	100.0%		-6
Mar-01	0	0	n/a		n/a
12 Mo. Total	2	2	100.0%		



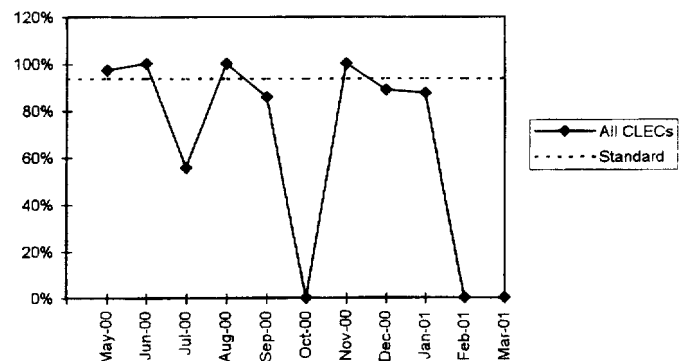
Percent Firm Order Confirmations (FOCs) received within "x" hours - Manual

Starting with Nov-00, if parity is met, the average of highest 5%/6% is posted and compared to 120% of the Benchmark to further test parity.

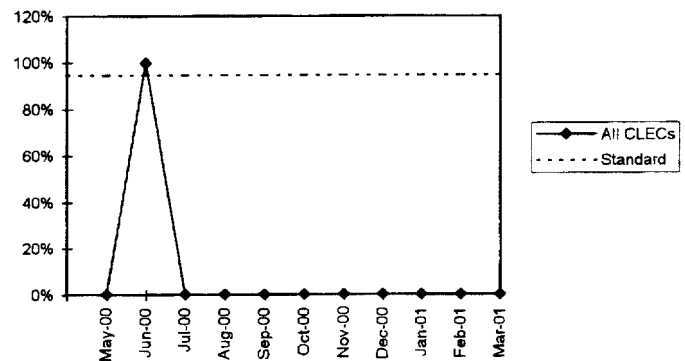
Measurement 5 - 35	Residence and Simple Business LNP Only (1-19)				
	All CLECs				
	No. of Orders	# Received < 24 Hours	% Received < 24 Hours	Highest 5/6%	Z-Value
May-00	15	15	100.0%		-6
Jun-00	25	25	100.0%		-6
Jul-00	14	14	100.0%		-6
Aug-00	28	26	92.9%		1.14
Sep-00	15	13	86.7%		7.33
Oct-00	21	20	95.2%		-1.24
Nov-00	21	21	100.0%	20.10	-6
Dec-00	10	10	100.0%	19.63	-6
Jan-01	11	11	100.0%	21.58	-6
Feb-01	12	12	100.0%	23.88	-6
Mar-01	2	2	100.0%		-6
12 Mo. Total	174	169	97.1%		



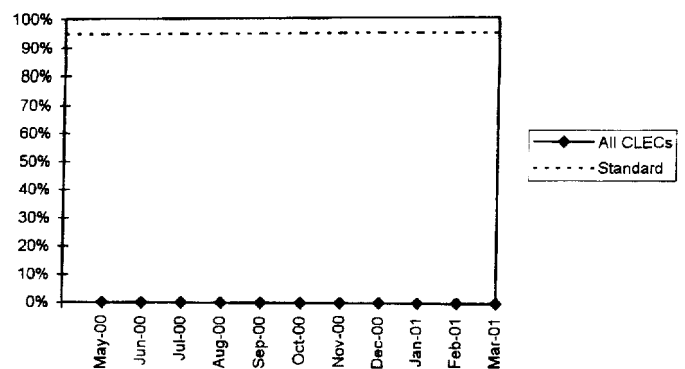
Measurement 5 - 36	Residence and Simple Business With Loop (1 - 19)				
	All CLECs				
	No. of Orders	# Received < 24 Hours	% Received < 24 Hours	Highest 5/6%	Z-Value
May-00	36	35	97.2%		-3.22
Jun-00	23	23	100.0%		-6
Jul-00	9	5	55.6%		38.44
Aug-00	22	22	100.0%		-6
Sep-00	7	6	85.7%		8.29
Oct-00	0	0	n/a		n/a
Nov-00	9	9	100.0%		-6
Dec-00	9	8	88.9%		5.11
Jan-01	8	7	87.5%		6.5
Feb-01	1	0	0.0%		94
Mar-01	0	0	n/a		n/a
12 Mo. Total	124	115	92.7%		



Measurement 5 - 37	LNP Only (20+)				
	All CLECs				
	No. of Orders	# Received < 48 Hours	% Received < 48 Hours	Highest 5/6%	Z-Value
May-00	0	0	n/a		n/a
Jun-00	1	1	100.0%		-5
Jul-00	0	0	n/a		n/a
Aug-00	0	0	n/a		n/a
Sep-00	0	0	n/a		n/a
Oct-00	0	0	n/a		n/a
Nov-00	0	0	n/a		n/a
Dec-00	0	0	n/a		n/a
Jan-01	0	0	n/a		n/a
Feb-01	0	0	n/a		n/a
Mar-01	0	0	n/a		n/a
12 Mo. Total	1	1	100.0%		



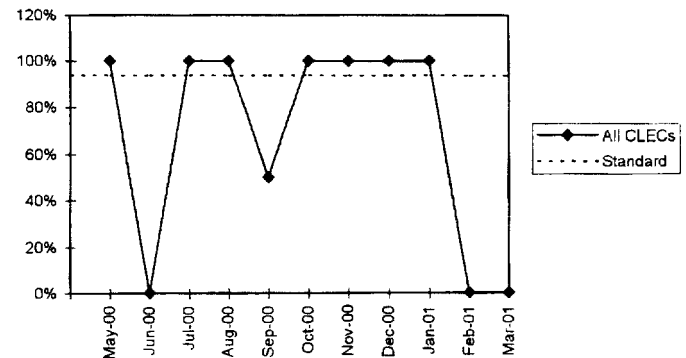
Measurement 5 - 38	LNP with Loop (20 +)				
	All CLECs				
	No. of Orders	# Received < 48 Hours	% Received < 48 Hours	Highest 5/6%	Z-Value
May-00	0	0	n/a		n/a
Jun-00	0	0	n/a		n/a
Jul-00	0	0	n/a		n/a
Aug-00	0	0	n/a		n/a
Sep-00	0	0	n/a		n/a
Oct-00	0	0	n/a		n/a
Nov-00	0	0	n/a		n/a
Dec-00	0	0	n/a		n/a
Jan-01	0	0	n/a		n/a
Feb-01	0	0	n/a		n/a
Mar-01	0	0	n/a		n/a
12 Mo. Total	0	0	n/a		



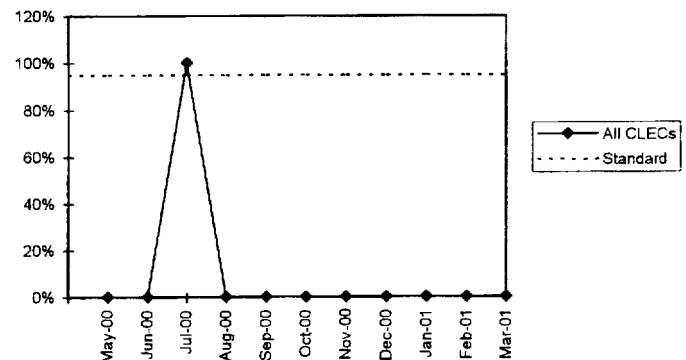
Percent Firm Order Confirmations (FOCs) received within "x" hours - Manual

Starting with Nov-00, if parity is met, the average of highest 5%/6% is posted and compared to 120% of the Benchmark to further test parity.

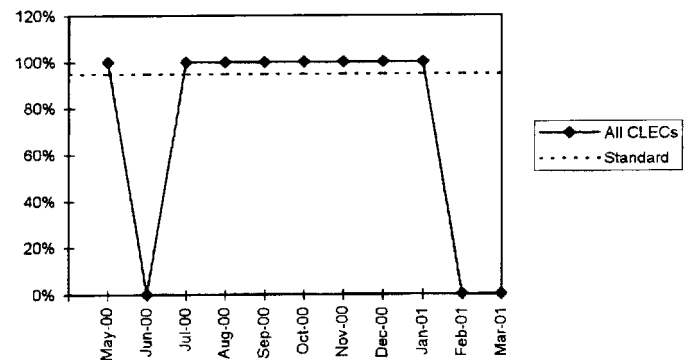
Measurement 5 - 39	LNP Complex Business (1 - 19 Lines)				
	All CLECs				
	No. of Orders	# Received < 24 Hours	% Received < 24 Hours	Highest 5/6%	Z-Value
May-00	4	4	100.0%		-6
Jun-00	0	0	n/a		n/a
Jul-00	7	7	100.0%		-6
Aug-00	3	3	100.0%		-6
Sep-00	2	1	50.0%		44
Oct-00	1	1	100.0%		-6
Nov-00	4	4	100.0%		-6
Dec-00	1	1	100.0%		-6
Jan-01	1	1	100.0%		-6
Feb-01	1	0	0.0%		94
Mar-01	0	0	n/a		n/a
12 Mo. Total	24	22	91.7%		



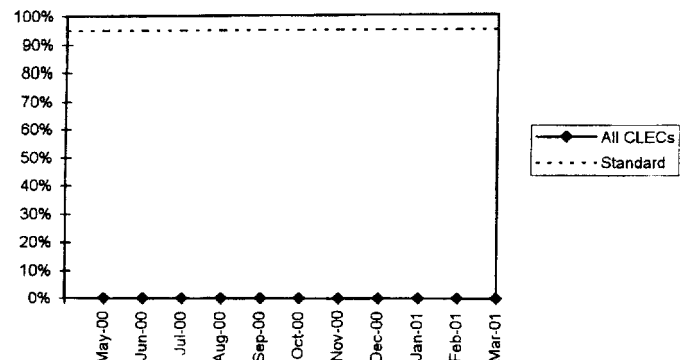
Measurement 5 - 40	LNP Complex Business (20 - 50 Lines)				
	All CLECs				
	No. of Orders	# Received < 48 Hours	% Received < 48 Hours	Highest 5/6%	Z-Value
May-00	0	0	n/a		n/a
Jun-00	0	0	n/a		n/a
Jul-00	1	1	100.0%		-5
Aug-00	0	0	n/a		n/a
Sep-00	0	0	n/a		n/a
Oct-00	0	0	n/a		n/a
Nov-00	0	0	n/a		n/a
Dec-00	0	0	n/a		n/a
Jan-01	0	0	n/a		n/a
Feb-01	0	0	n/a		n/a
Mar-01	0	0	n/a		n/a
12 Mo. Total	1	1	100.0%		



Measurement 5 - 41	LNP Complex Business (50 + Lines)				
	All CLECs				
	No. of Orders	# Received On Time	% Received On Time	Highest 5/6%	Z-Value
May-00	1	1	100.0%		-5
Jun-00	0	0	n/a		n/a
Jul-00	4	4	100.0%		-5
Aug-00	3	3	100.0%		-5
Sep-00	1	1	100.0%		-5
Oct-00	2	2	100.0%		-5
Nov-00	1	1	100.0%		-5
Dec-00	1	1	100.0%		-5
Jan-01	1	1	100.0%		-5
Feb-01	0	0	n/a		n/a
Mar-01	0	0	n/a		n/a
12 Mo. Total	14	14	100.0%		



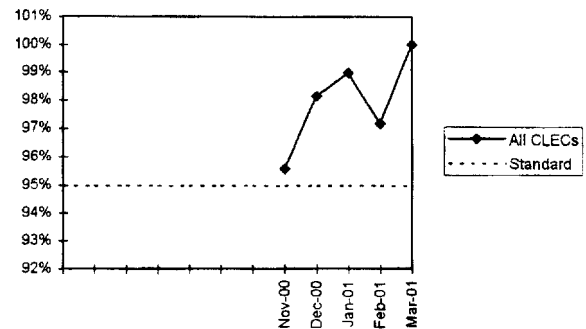
Measurement 5 - 42	Projects Negotiated				
	All CLECs				
	No. of Orders	# Received On Time	% Received On Time	Highest 5/6%	Z-Value
May-00	0	0	0.0%		n/a
Jun-00	0	0	0.0%		n/a
Jul-00	0	0	0.0%		n/a
Aug-00	0	0	0.0%		n/a
Sep-00	0	0	0.0%		n/a
Oct-00	0	0	0.0%		n/a
Nov-00	0	0	0.0%		n/a
Dec-00	0	0	0.0%		n/a
Jan-01	0	0	0.0%		n/a
Feb-01	0	0	0.0%		n/a
Mar-01	0	0	0.0%		n/a
12 Mo. Total	0	0	0.0%		



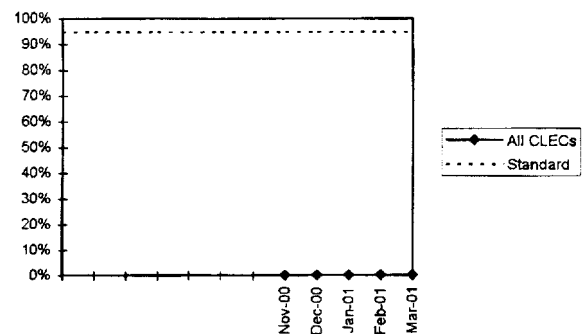
Percent Firm Order Confirmations (FOCs) for XDSL-capable Loops and Line Sharing Returned within "x" Hours

If parity is met, the average of highest 5%/6% is posted and compared to 120% of the Benchmark to further test parity.

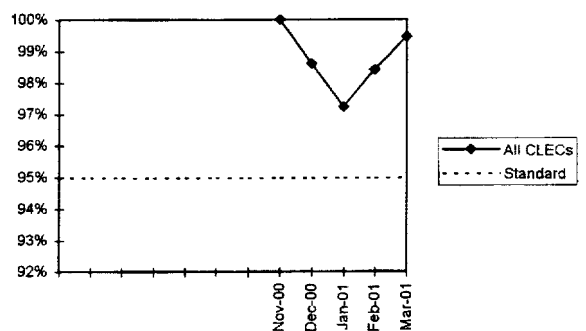
Measurement 5.1 - 01	xDSL Capable (1-20 Loops) - LEX				
	All CLECs				
	No. of FOCs	# Returned < 6 Hours	% Returned < 6 Hours	Highest 5/6%	Z-Value
Nov-00	339	324	95.6%	9.35	-0.58
Dec-00	215	211	98.1%	29.90	-3.14
Jan-01	291	288	99.0%	6.16	-3.97
Feb-01	317	308	97.2%	6.57	-2.16
Mar-01	442	442	100.0%	4.77	-5
12 Mo. Total	1,604	1,573	98.1%		



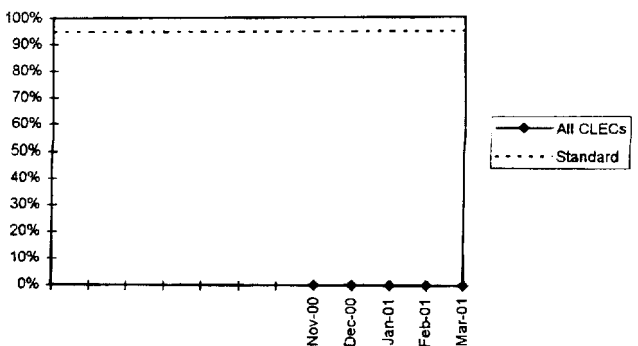
Measurement 5.1 - 02	xDSL Capable (>20 Loops) - LEX				
	All CLECs				
	No. of FOCs	# Returned < 14 Hours	% Returned < 14 Hours	Highest 5/6%	Z-Value
Nov-00	0	0	n/a	n/a	n/a
Dec-00	0	0	n/a	n/a	n/a
Jan-01	0	0	n/a	n/a	n/a
Feb-01	0	0	n/a	n/a	n/a
Mar-01	0	0	n/a	n/a	n/a
12 Mo. Total	0	0	n/a		



Measurement 5.1 - 03	Line Sharing (1-49 Loops) - LEX				
	All CLECs				
	No. of FOCs	# Returned < 6 Hours	% Returned < 6 Hours	Highest 5/6%	Z-Value
Nov-00	34	34	100.0%	5.77	-5
Dec-00	72	71	98.6%	6.10	-3.61
Jan-01	36	35	97.2%	9.34	-2.22
Feb-01	190	187	98.4%	6.65	-3.42
Mar-01	184	183	99.5%	5.18	-4.46
12 Mo. Total	516	510	98.8%		

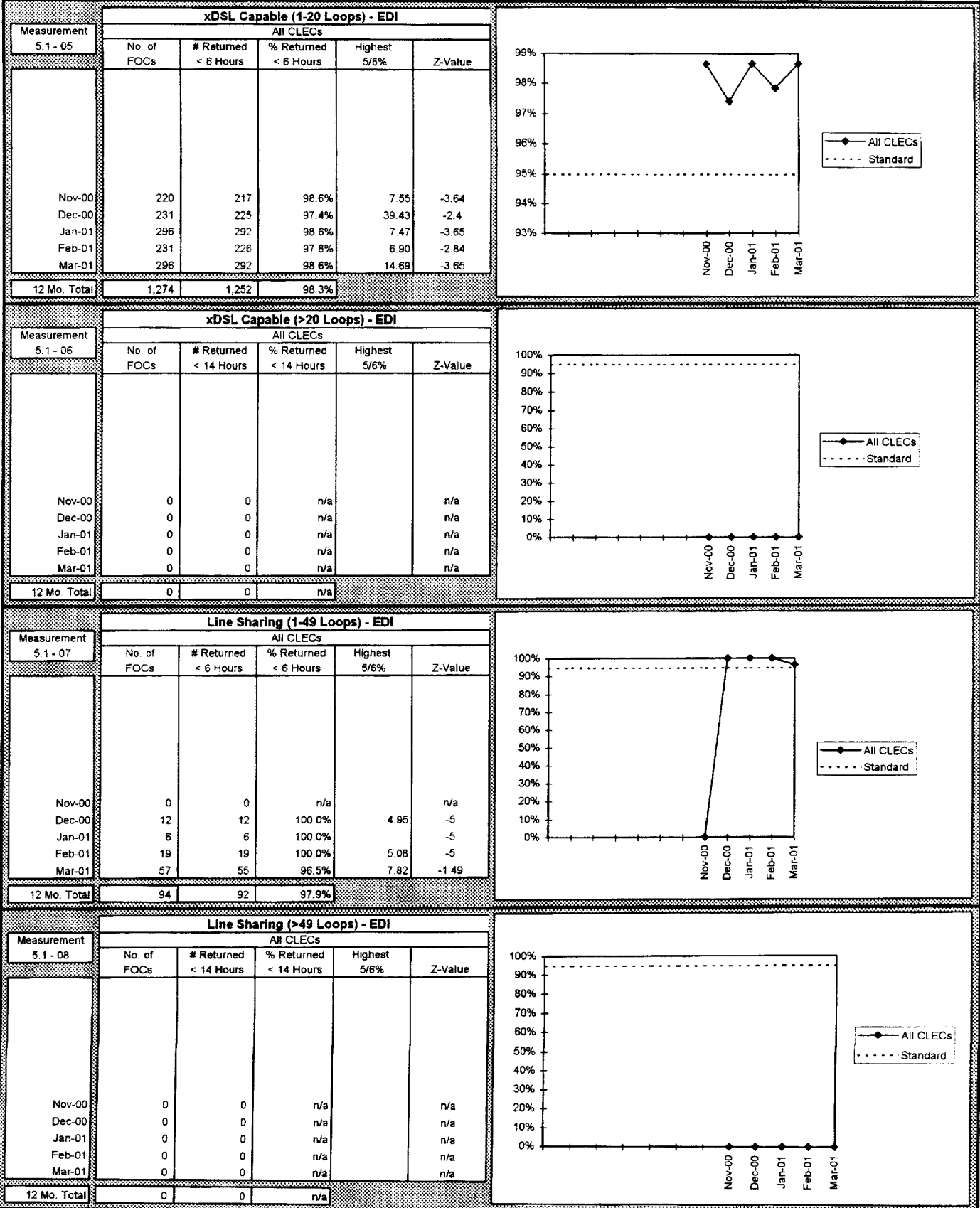


Measurement 5.1 - 04	Line Sharing (>49 Loops) - LEX				
	All CLECs				
	No. of FOCs	# Returned < 14 Hours	% Returned < 14 Hours	Highest 5/6%	Z-Value
Nov-00	0	0	n/a	n/a	n/a
Dec-00	0	0	n/a	n/a	n/a
Jan-01	0	0	n/a	n/a	n/a
Feb-01	0	0	n/a	n/a	n/a
Mar-01	0	0	n/a	n/a	n/a
12 Mo. Total	0	0	n/a		



Percent Firm Order Confirmations (FOCs) for XDSL-capable Loops and Line Sharing Returned within "x" Hours

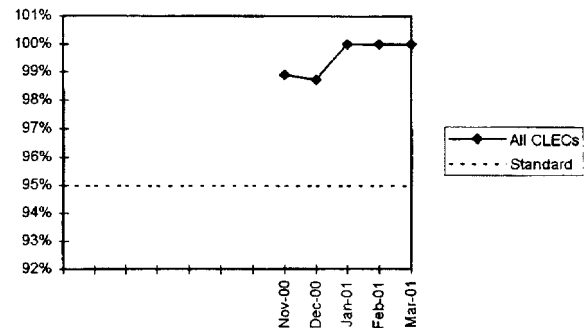
If parity is met, the average of highest 5%/6% is posted and compared to 120% of the Benchmark to further test parity.



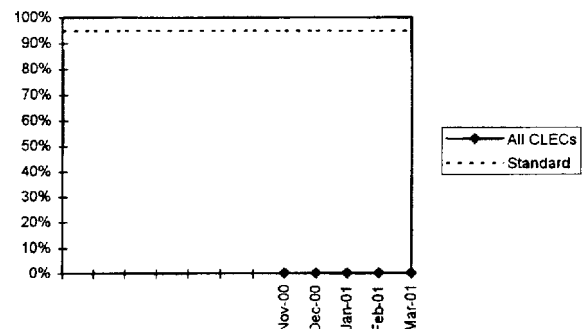
Percent Firm Order Confirmations (FOCs) for XDSL-capable Loops and Line Sharing Returned within "x" Hours

If parity is met, the average of highest 5%/6% is posted and compared to 120% of the Benchmark to further test parity.

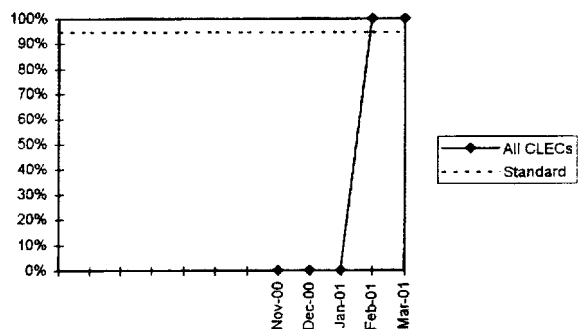
Measurement 5.1 - 09	xDSL Capable (1-49 Loops) - Manual				
	All CLECs				
	No. of FOCs	# Returned < 24 Hours	% Returned < 24 Hours	Highest 5/6%	Z-Value
Nov-00	91	90	98.9%	122.28	-3.9
Dec-00	77	76	98.7%	41.20	-3.7
Jan-01	128	128	100.0%	20.14	-5
Feb-01	101	101	100.0%	21.32	-5
Mar-01	76	76	100.0%	23.05	-5
12 Mo. Total	473	471	99.6%		



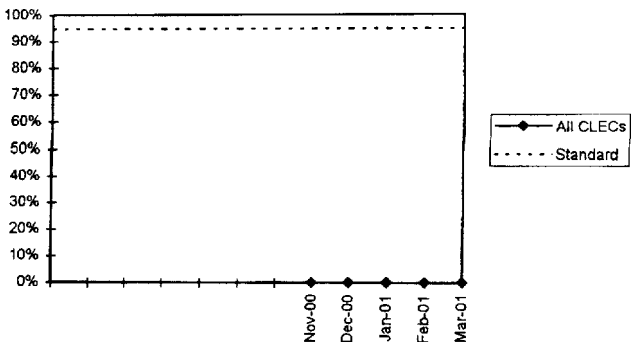
Measurement 5.1 - 10	xDSL Capable (>49 Loops) - Manual				
	All CLECs				
	No. of FOCs	# Returned < 48 Hours	% Returned < 48 Hours	Highest 5/6%	Z-Value
Nov-00	0	0	n/a	n/a	n/a
Dec-00	0	0	n/a	n/a	n/a
Jan-01	0	0	n/a	n/a	n/a
Feb-01	0	0	n/a	n/a	n/a
Mar-01	0	0	n/a	n/a	n/a
12 Mo. Total	0	0	n/a		



Measurement 5.1 - 11	Line Sharing (1-49 Loops) - Manual				
	All CLECs				
	No. of FOCs	# Returned < 24 Hours	% Returned < 24 Hours	Highest 5/6%	Z-Value
Nov-00	0	0	n/a	n/a	n/a
Dec-00	0	0	n/a	n/a	n/a
Jan-01	0	0	n/a	n/a	n/a
Feb-01	1	1	100.0%	-5	-5
Mar-01	2	2	100.0%	-5	-5
12 Mo. Total	3	3	100.0%		



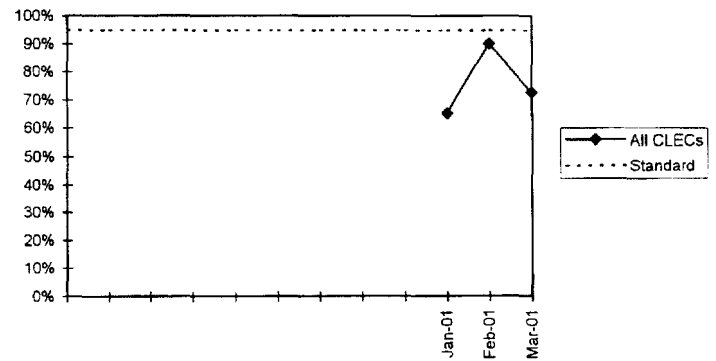
Measurement 5.1 - 12	Line Sharing (>49 Loops) - Manual				
	All CLECs				
	No. of FOCs	# Returned < 48 Hours	% Returned < 48 Hours	Highest 5/6%	Z-Value
Nov-00	0	0	n/a	n/a	n/a
Dec-00	0	0	n/a	n/a	n/a
Jan-01	0	0	n/a	n/a	n/a
Feb-01	0	0	n/a	n/a	n/a
Mar-01	0	0	n/a	n/a	n/a
12 Mo. Total	0	0	n/a		



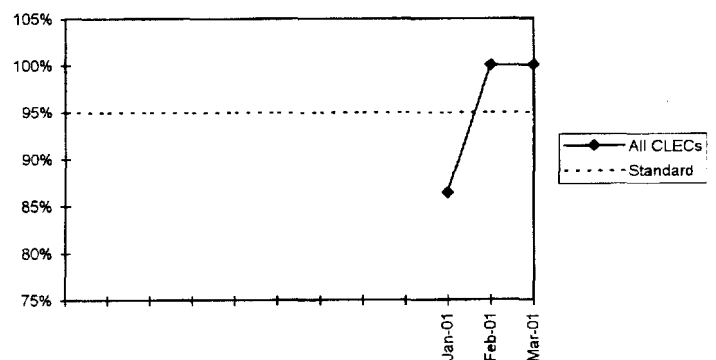
Percent Firm Order Confirmations (FOCs) Returned within "x" Days on ASR Requests

NOTE: Jan-01 data is 5 states combined; Beginning with Feb-01, the data is specific by state

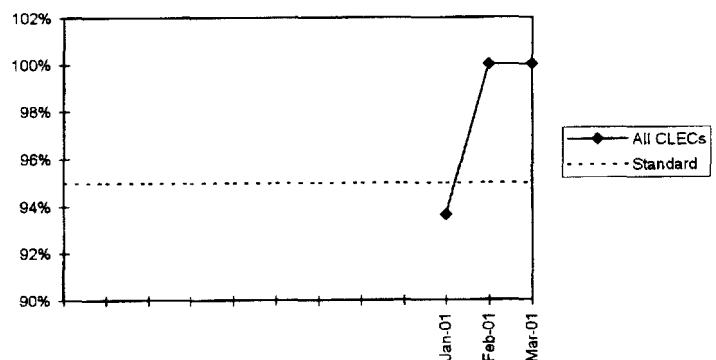
Measurement 5.2 - 01	Interconnection Facilities And Trunks			
	All CLECs			
	No. of ASRs	# Returned On Time	% Returned On Time	Z-Value
Jan-01	290	189	65.2%	29.83
Feb-01	20	18	90.0%	5.00
Mar-01	29	21	72.4%	22.59
12 Mo. Total	339	228	67.3%	



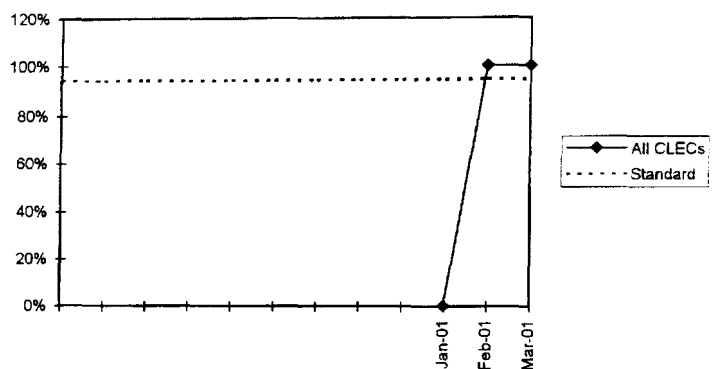
Measurement 5.2 - 02	Unbundled Dedicated Transport - DS1			
	All CLECs			
	No. of ASRs	# Returned On Time	% Returned On Time	Z-Value
Jan-01	44	38	86.4%	8.64
Feb-01	5	5	100.0%	-5.00
Mar-01	17	17	100.0%	-5.00
12 Mo. Total	66	60	90.9%	

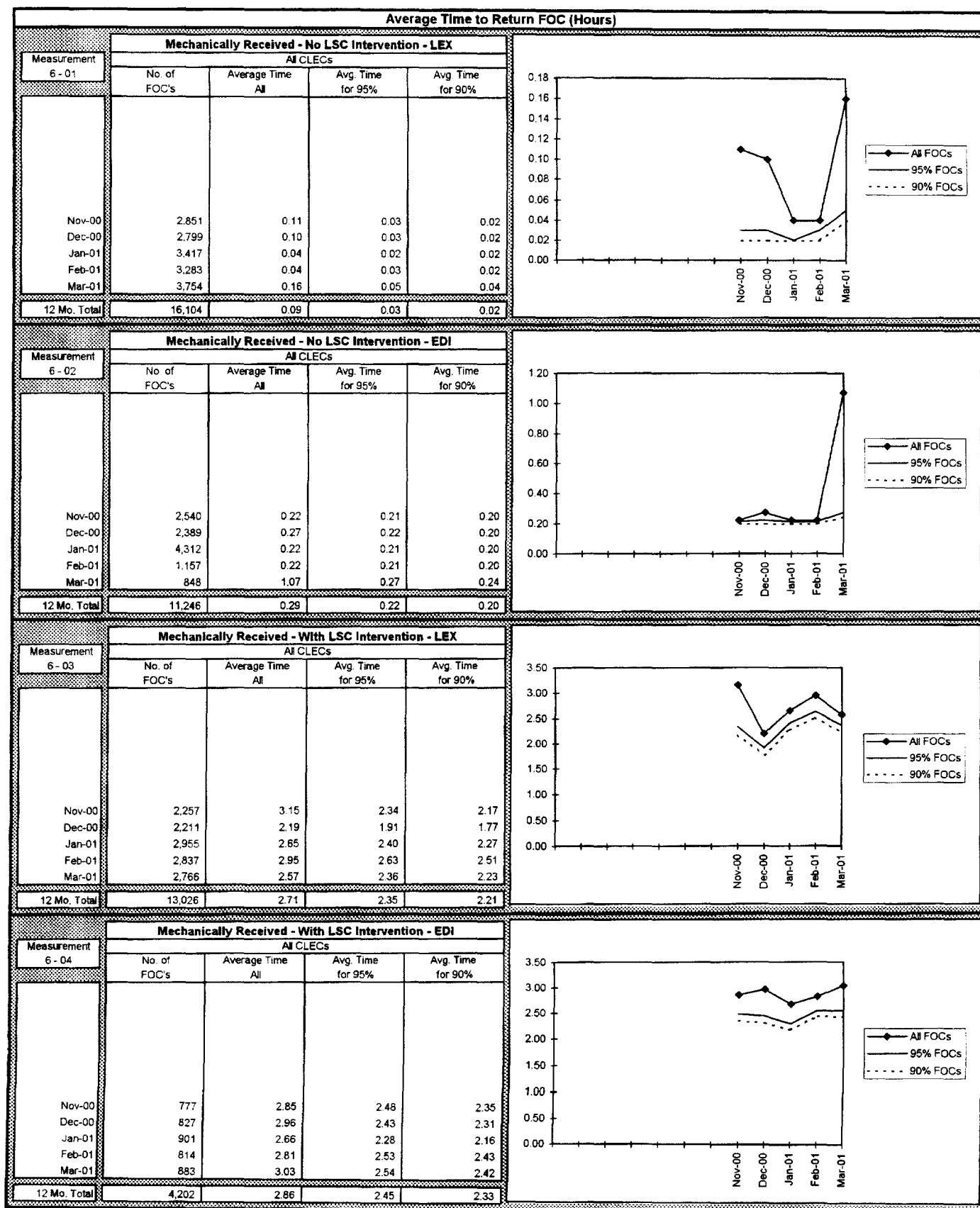


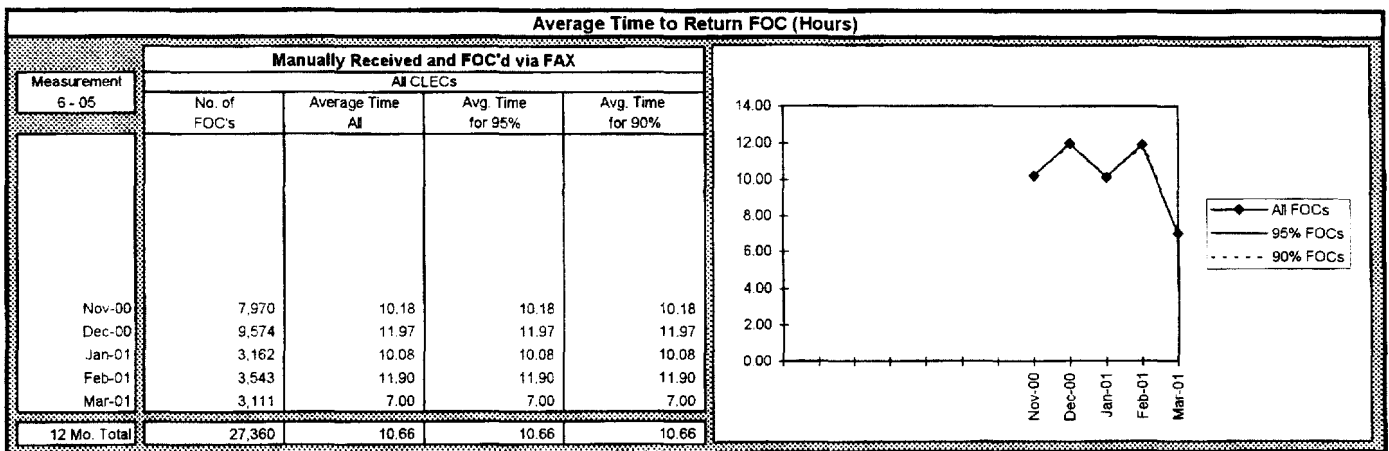
Measurement 5.2 - 03	Unbundled Dedicated Transport - DS3			
	All CLECs			
	No. of ASRs	# Returned On Time	% Returned On Time	Z-Value
Jan-01	47	44	93.6%	1.38
Feb-01	2	2	100.0%	-5.00
Mar-01	6	6	100.0%	-5.00
12 Mo. Total	55	52	94.5%	



Measurement 5.2 - 04	Projects			
	All CLECs			
	No. of ASRs	# Returned On Time	% Returned On Time	Z-Value
Jan-01	0	0	n/a	n/a
Feb-01	6	6	100.0%	-5.00
Mar-01	17	17	100.0%	-5.00
12 Mo. Total	23	23	100.0%	

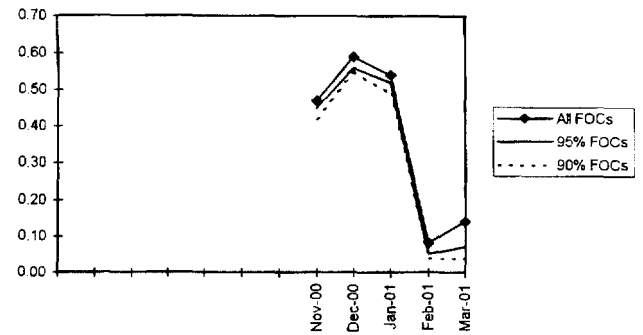




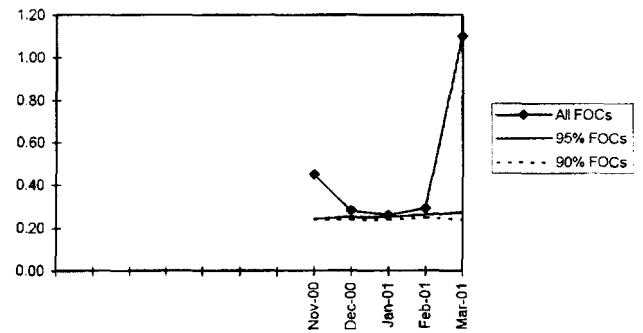


Average Time to Return DSL FOC (Hours)

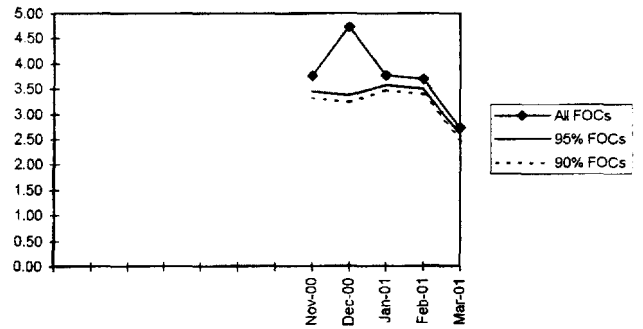
Measurement 6.1 - 01	Mechanically Received - No LSC Intervention - LEX			
	All CLECs			
	No. of FOC's	Average Time All	Avg. Time for 95%	Avg. Time for 90%
Nov-00	30	0.47	0.45	0.42
Dec-00	71	0.59	0.56	0.55
Jan-01	113	0.54	0.52	0.49
Feb-01	173	0.08	0.05	0.04
Mar-01	355	0.14	0.07	0.04
12 Mo. Total	742	0.24	0.20	0.17



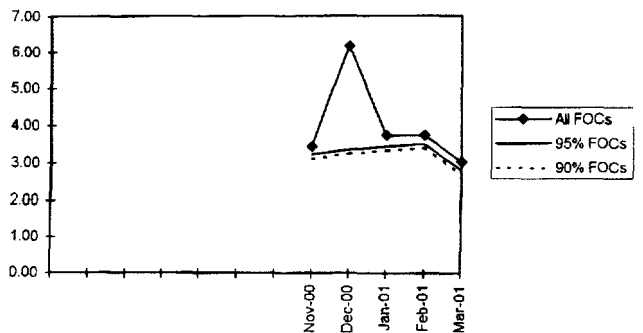
Measurement 6.1 - 02	Mechanically Received - No LSC Intervention - EDI			
	All CLECs			
	No. of FOC's	Average Time All	Avg. Time for 95%	Avg. Time for 90%
Nov-00	78	0.45	0.24	0.24
Dec-00	92	0.28	0.25	0.24
Jan-01	136	0.26	0.25	0.24
Feb-01	126	0.29	0.26	0.25
Mar-01	187	1.10	0.27	0.24
12 Mo. Total	619	0.55	0.26	0.24

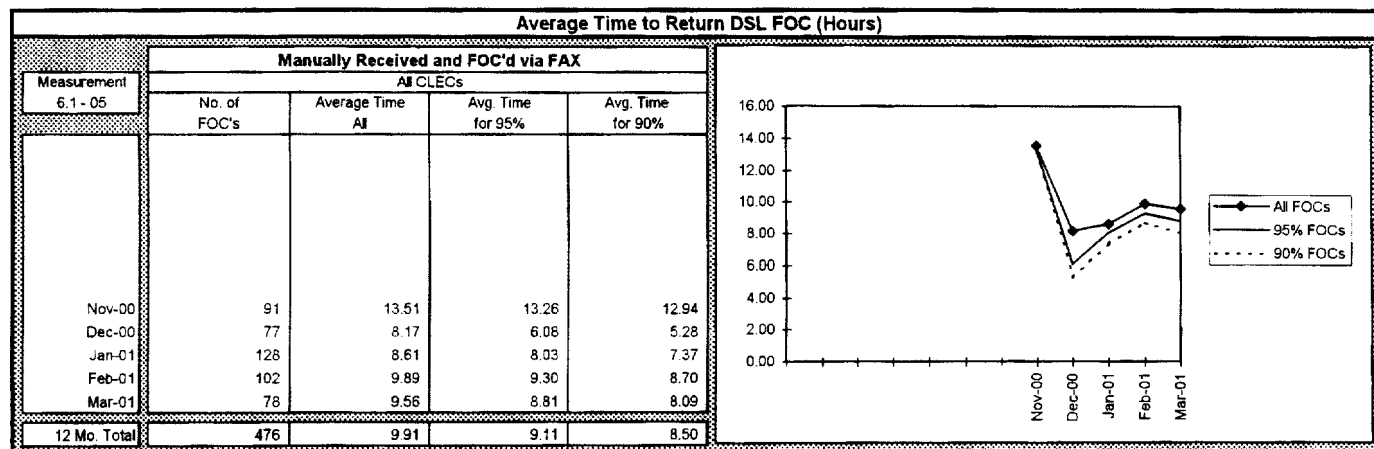


Measurement 6.1 - 03	Mechanically Received - With LSC Intervention - LEX			
	All CLECs			
	No. of FOC's	Average Time All	Avg. Time for 95%	Avg. Time for 90%
Nov-00	343	3.74	3.44	3.32
Dec-00	216	4.72	3.36	3.24
Jan-01	214	3.76	3.57	3.48
Feb-01	334	3.68	3.49	3.39
Mar-01	271	2.71	2.59	2.47
12 Mo. Total	1,378	3.68	3.29	3.18



Measurement 6.1 - 04	Mechanically Received - With LSC Intervention - EDI			
	All CLECs			
	No. of FOC's	Average Time All	Avg. Time for 95%	Avg. Time for 90%
Nov-00	142	3.41	3.19	3.09
Dec-00	151	6.14	3.31	3.22
Jan-01	166	3.71	3.41	3.31
Feb-01	124	3.71	3.46	3.36
Mar-01	166	2.97	2.74	2.61
12 Mo. Total	749	3.98	3.21	3.10

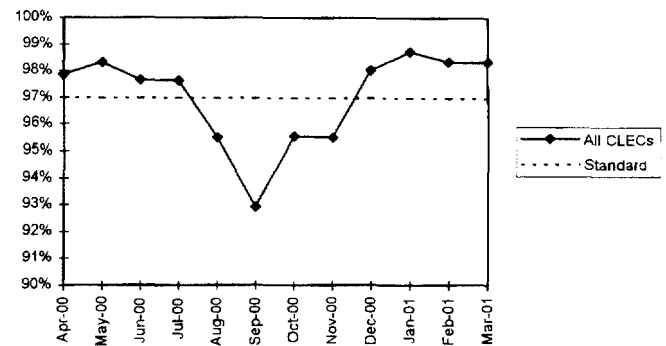




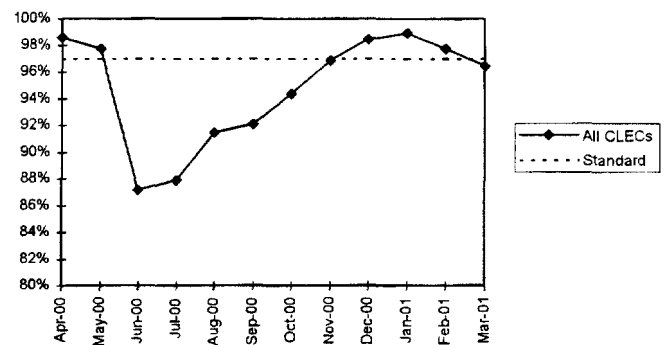
Percent Mechanized Completions Returned Within 1 Day of Work Completion

NOTE: All data through Nov. 1999 is a 5 state total; all data after Nov. 1999 is state specific.

Measurement 7.1 - 01	LEX			Z-Value thru 7/00 After 7/00 Parity (Yes=0, No=2)
	No. of Completions	# Returned in One Day	% Returned in One Day	
Apr-00	3,021	2,956	97.8%	-0.85
May-00	3,123	3,070	98.3%	-1.3
Jun-00	3,917	3,825	97.7%	-0.65
Jul-00	3,109	3,035	97.6%	-0.62
Aug-00	4,218	4,027	95.5%	2
Sep-00	4,018	3,733	92.9%	2
Oct-00	5,481	5,236	95.5%	2
Nov-00	5,066	4,837	95.5%	2
Dec-00	4,864	4,767	98.0%	0
Jan-01	6,012	5,934	98.7%	0
Feb-01	5,858	5,759	98.3%	0
Mar-01	6,286	6,180	98.3%	0
12 Mo. Total	54,973	53,359	97.1%	



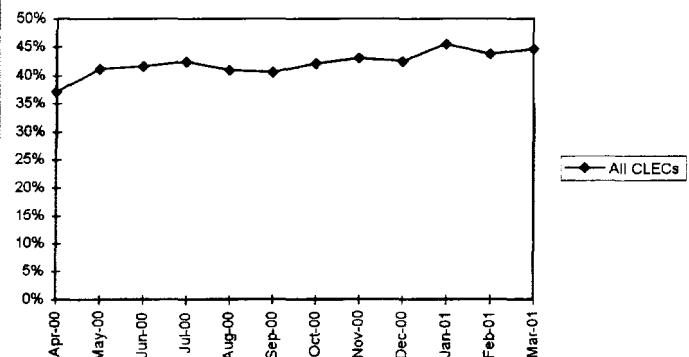
Measurement 7.1 - 02	EDI			Z-Value thru 7/00 After 7/00 Parity (Yes=0, No=2)
	No. of Completions	# Returned in One Day	% Returned in One Day	
Apr-00	281	277	98.6%	-1.58
May-00	519	507	97.7%	-0.69
Jun-00	1,082	943	87.2%	9.85
Jul-00	1,334	1,172	87.9%	9.14
Aug-00	1,389	1,270	91.4%	2
Sep-00	1,916	1,764	92.1%	2
Oct-00	2,293	2,163	94.3%	2
Nov-00	2,488	2,409	96.8%	2
Dec-00	2,756	2,712	98.4%	0
Jan-01	4,828	4,775	98.9%	0
Feb-01	2,036	1,989	97.7%	0
Mar-01	1,660	1,601	96.4%	2
12 Mo. Total	22,582	21,582	95.6%	



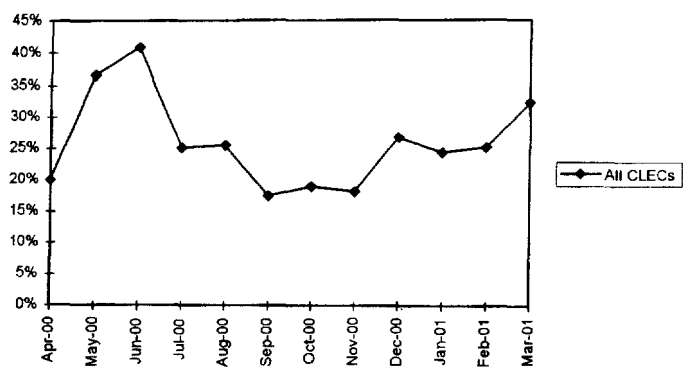
Percent Rejects (For the Electronic Interfaces EDI and LEX)

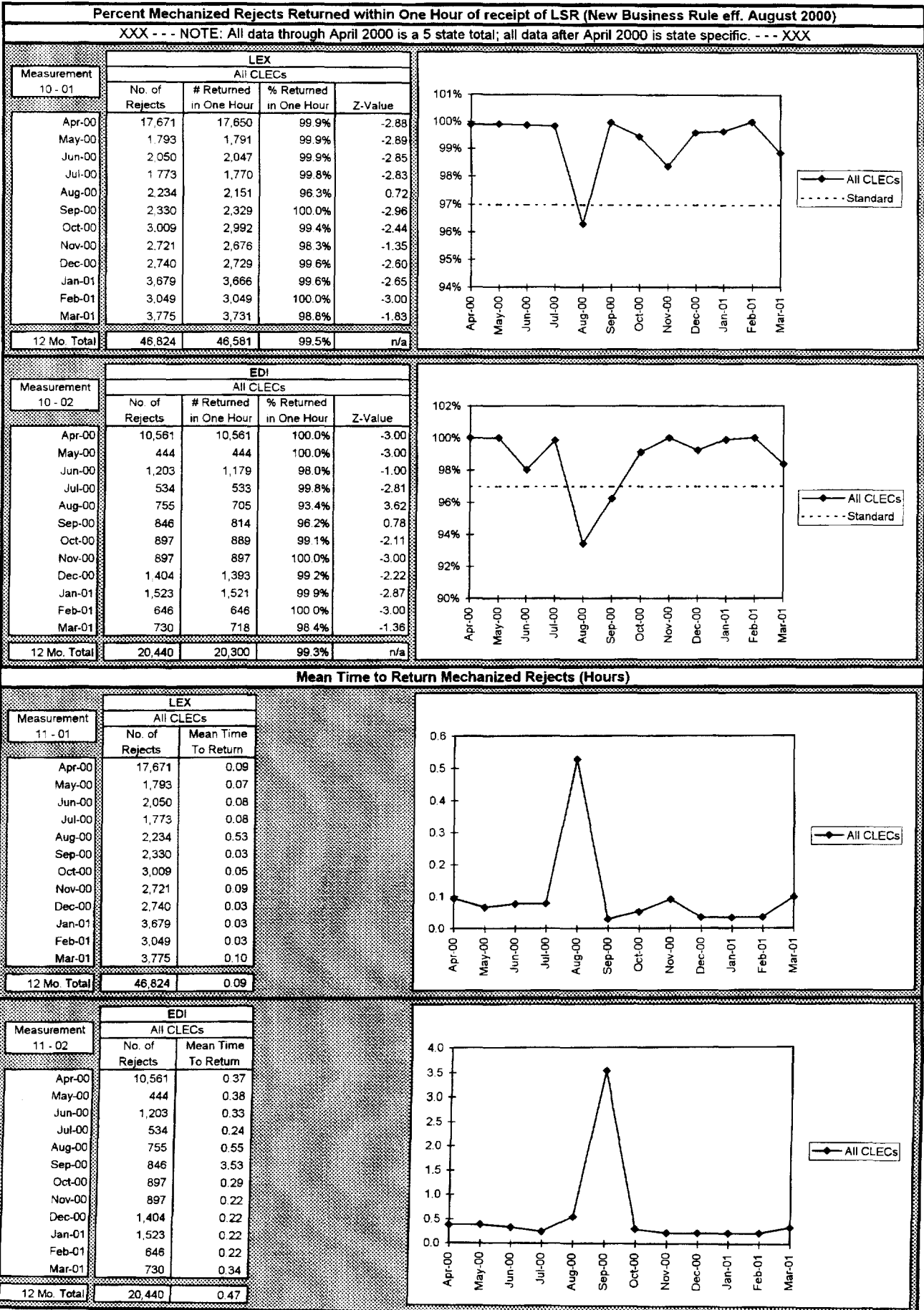
XXX - - - NOTE: All data through April 2000 is a 5 state total; all data after April 2000 is state specific. - - - XXX

Measurement 9 - 01	LEX		
	No. of Orders	No. of Rejects	Percent Rejects
Apr-00	72,423	26,790	37.0%
May-00	6,405	2,635	41.1%
Jun-00	7,798	3,238	41.5%
Jul-00	7,095	3,007	42.4%
Aug-00	8,684	3,546	40.8%
Sep-00	9,284	3,764	40.5%
Oct-00	12,011	5,050	42.0%
Nov-00	10,556	4,532	42.9%
Dec-00	10,121	4,293	42.4%
Jan-01	13,919	6,329	45.5%
Feb-01	13,046	5,689	43.6%
Mar-01	14,384	6,404	44.5%
12 Mo. Total	185,726	75,277	40.5%



Measurement 9 - 02	EDI		
	No. of Orders	No. of Rejects	Percent Rejects
Apr-00	79,121	15,726	19.9%
May-00	2,238	816	36.5%
Jun-00	4,552	1,857	40.8%
Jul-00	3,343	838	25.1%
Aug-00	3,980	1,016	25.5%
Sep-00	6,863	1,194	17.4%
Oct-00	7,305	1,382	18.9%
Nov-00	7,231	1,314	18.2%
Dec-00	7,034	1,892	26.9%
Jan-01	8,572	2,102	24.5%
Feb-01	4,415	1,117	25.3%
Mar-01	4,515	1,465	32.4%
12 Mo. Total	139,169	30,719	22.1%

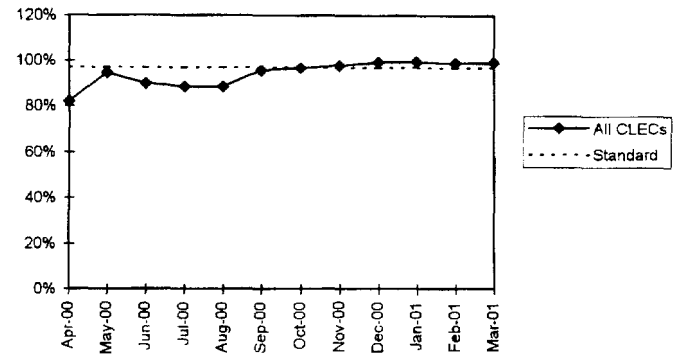




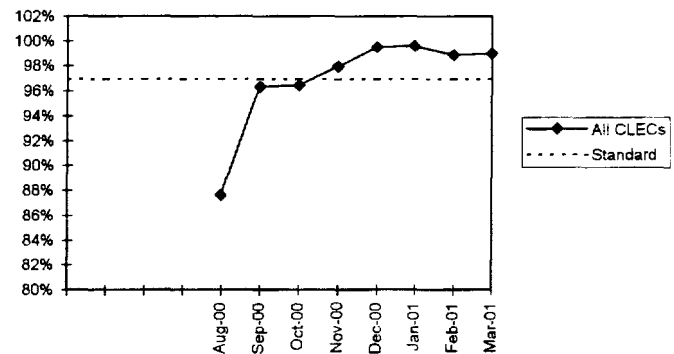
Percent Manual Rejects Received Electronically and Returned in "X" Hours ("X" is 5 thru July 2000, 6 thereafter)

XXX --- NOTE: All data through April 2000 is a 5 state total; all data after April 2000 is state specific. --- XXX

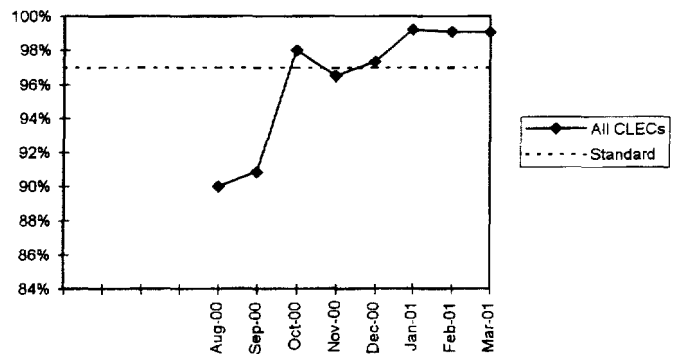
Measurement 10.1 - 01	LEX/EDI Combined			
	All CLECs			Z-Value thru 7/00 After 7/00 Parity (Yes=0, No=2)
	No. of Rejects	# Returned in "X" Hrs	% Returned in "X" Hrs.	
Apr-00	14,284	11,661	81.6%	15.36
May-00	1,170	1,104	94.4%	2.64
Jun-00	1,808	1,616	89.4%	7.62
Jul-00	1,549	1,366	88.2%	8.81
Aug-00	1,595	1,403	88.0%	2
Sep-00	1,717	1,637	95.3%	2
Oct-00	2,415	2,335	96.7%	2
Nov-00	2,190	2,139	97.7%	0
Dec-00	1,989	1,969	99.0%	0
Jan-01	3,128	3,113	99.5%	0
Feb-01	3,075	3,040	98.9%	0
Mar-01	3,338	3,304	99.0%	0
12 Mo. Total	38,258	34,687	90.7%	



Measurement 10.1 - 02	LEX		
	All CLECs		
	No. of Rejects	# Returned in "X" Hrs	% Returned in "X" Hrs.
Aug-00	1,336	1,170	87.6%
Sep-00	1,412	1,360	96.3%
Oct-00	2,024	1,952	96.4%
Nov-00	1,822	1,784	97.9%
Dec-00	1,544	1,536	99.5%
Jan-01	2,645	2,634	99.6%
Feb-01	2,643	2,612	98.8%
Mar-01	2,624	2,597	99.0%
12 Mo. Total			

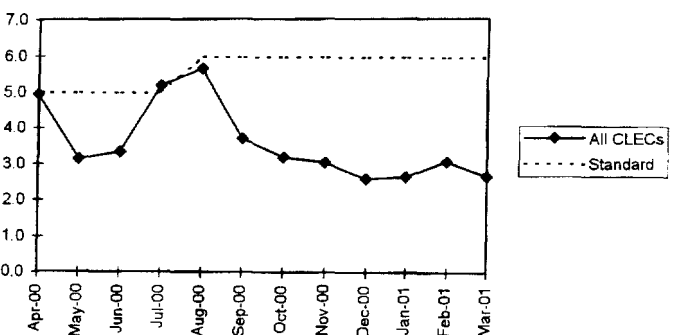


Measurement 10.1 - 03	EDI		
	All CLECs		
	No. of Rejects	# Returned in "X" Hrs	% Returned in "X" Hrs.
Aug-00	259	233	90.0%
Sep-00	305	277	90.8%
Oct-00	391	383	98.0%
Nov-00	368	355	96.5%
Dec-00	445	433	97.3%
Jan-01	483	479	99.2%
Feb-01	432	428	99.1%
Mar-01	714	707	99.0%
12 Mo. Total			



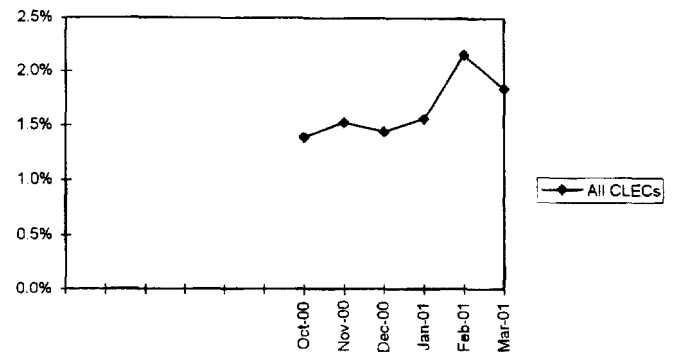
Mean Time to Return Manual Rejects Received Electronically Via LEX/EDI

Measurement 11.1 - 01	All CLECs		Z-Value thru 7/00 After 7/00 Parity (Yes=0, No=2)
	No. of Rejects	Mean Time To Return	
Apr-00	14,284	4.93	-0.07
May-00	1,170	3.12	-1.88
Jun-00	1,808	3.32	-1.68
Jul-00	1,549	5.18	0.18
Aug-00	1,595	5.67	0
Sep-00	1,717	3.70	0
Oct-00	2,415	3.18	0
Nov-00	2,190	3.04	0
Dec-00	1,989	2.58	0
Jan-01	3,128	2.64	0
Feb-01	3,075	3.06	0
Mar-01	3,338	2.66	0
12 Mo. Total	38,258	3.91	

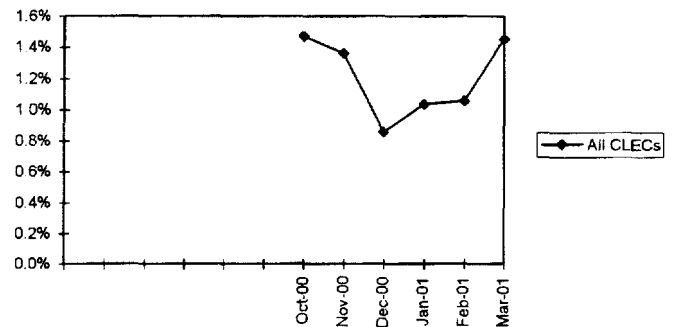


Percentage of Orders that Receive SWBT-Caused Jeopardy Notifications

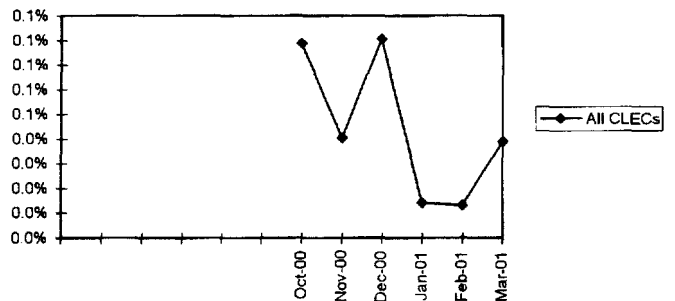
Measurement 10.2 - 01	Jeopardies Previously Called Rejects		
	All CLECs		
	No. Orders Confirmed	No. Orders Jeopardized	Percent Jeopardized
Oct-00	24,151	336	1.39%
Nov-00	22,337	341	1.53%
Dec-00	23,654	342	1.45%
Jan-01	28,666	447	1.56%
Feb-01	23,171	499	2.15%
Mar-01	25,821	476	1.84%
12 Mo. Total	147,800	2,441	1.65%



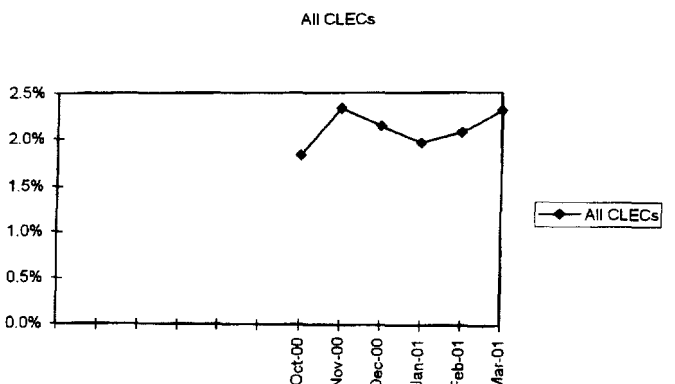
Measurement 10.2 - 02	Facilities Jeopardies		
	All CLECs		
	No. Orders Confirmed	No. Orders Jeopardized	Percent Jeopardized
Oct-00	24,151	354	1.47%
Nov-00	22,337	304	1.36%
Dec-00	23,654	202	0.85%
Jan-01	28,666	296	1.03%
Feb-01	23,171	244	1.05%
Mar-01	25,821	373	1.44%
12 Mo. Total	147,800	1,773	1.20%

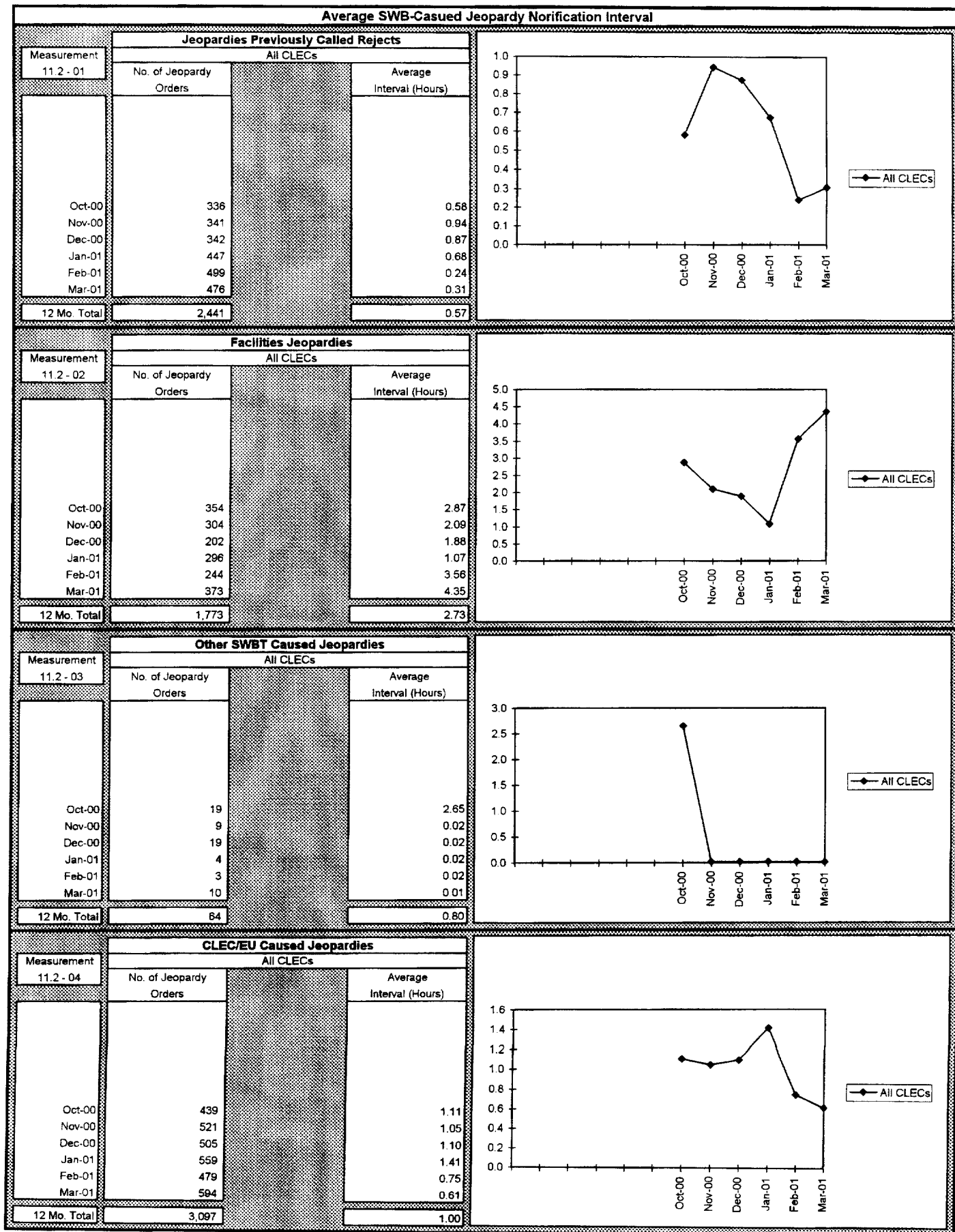


Measurement 10.2 - 03	Other SWBT Caused Jeopardies		
	All CLECs		
	No. Orders Confirmed	No. Orders Jeopardized	Percent Jeopardized
Oct-00	24,151	19	0.08%
Nov-00	22,337	9	0.04%
Dec-00	23,654	19	0.08%
Jan-01	28,666	4	0.01%
Feb-01	23,171	3	0.01%
Mar-01	25,821	10	0.04%
12 Mo. Total	147,800	64	0.04%



Measurement 10.2 - 04	CLEC/EU Caused Jeopardies		
	All CLECs		
	No. Orders Confirmed	No. Orders Jeopardized	Percent Jeopardized
Oct-00	24,151	439	1.82%
Nov-00	22,337	521	2.33%
Dec-00	23,654	505	2.13%
Jan-01	28,666	559	1.95%
Feb-01	23,171	479	2.07%
Mar-01	25,821	594	2.30%
12 Mo. Total	147,800	3,097	2.10%

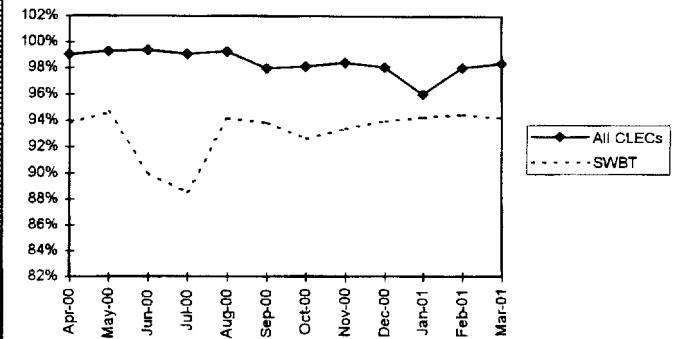




Mechanized USOC Provisioning Accuracy

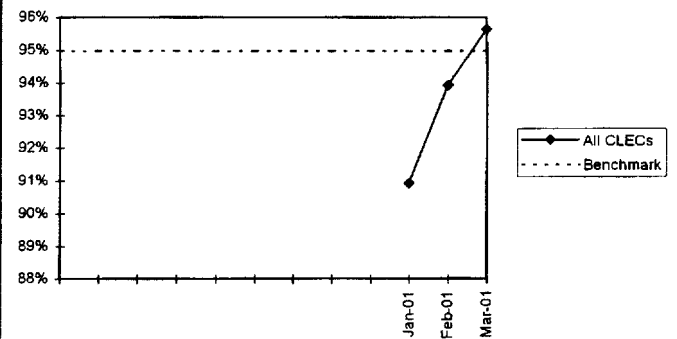
XXXXX --- NOTE: All data through August 2000 is a 5 state total; all data after August 2000 is state specific. --- XXXXX

Measurement 12 - 01	All CLECs			SWBT Percent Accuracy	Z - Value
	No. of Orders	No. Prov. Accurately	Percent Accuracy		
Apr-00	145,716	144,239	99.0%	93.9%	-80.14
May-00	173,289	171,965	99.2%	94.6%	-84.19
Jun-00	220,237	218,795	99.3%	90.0%	-143.48
Jul-00	195,261	193,432	99.1%	88.5%	-143.83
Aug-00	289,445	287,263	99.2%	94.2%	-113.76
Sep-00	3,275	3,209	98.0%	93.8%	-9.84
Oct-00	4,197	4,117	98.1%	92.7%	-13.42
Nov-00	4,395	4,326	98.4%	93.4%	-13.36
Dec-00	3,665	3,595	98.1%	94.0%	-10.34
Jan-01	4,153	3,988	96.0%	94.3%	-4.85
Feb-01	2,764	2,709	98.0%	94.5%	-8.08
Mar-01	3,396	3,340	98.4%	94.2%	-10.23
12 Mo. Total	1,049,793	1,040,978	99.2%	92.5%	



Percent Provisioning Accuracy for Non-Flow Through Orders

Measurement 12.1 - 01	All CLECs			Z - Value
	No. of Orders	No. Prov. Accurately	Percent Accuracy	
Jan-01	1,377	1,252	90.9%	4.08
Feb-01	1,251	1,175	93.9%	1.08
Mar-01	1,486	1,421	95.6%	-0.63
12 Mo. Total	4,114	3,848	93.5%	

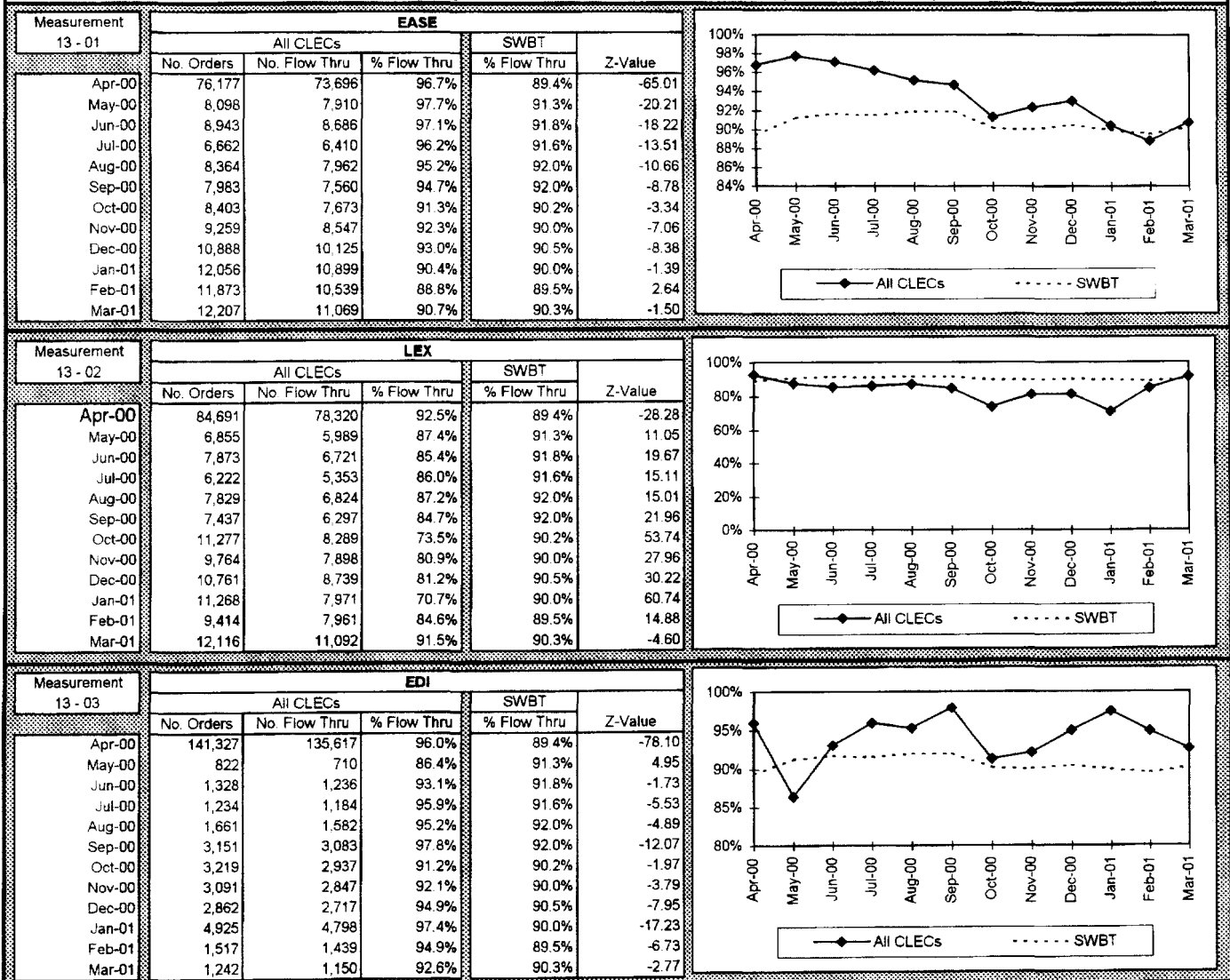


Flow Through

Missouri

Order Process % Flow Through (Through SORD Distribution)

XXX - - - NOTE: All data through April 2000 is a 5 state total; all data after April 2000 is state specific. - - - XXX

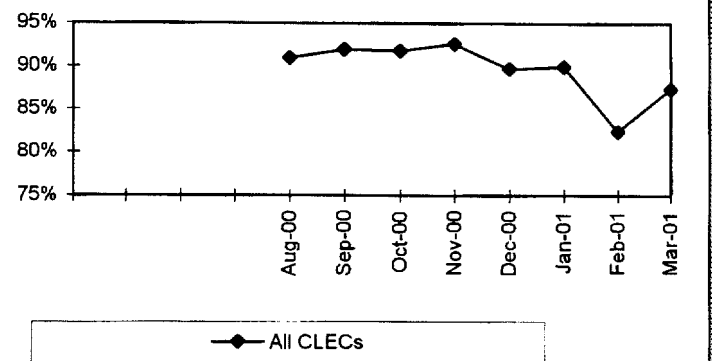


Flow Through

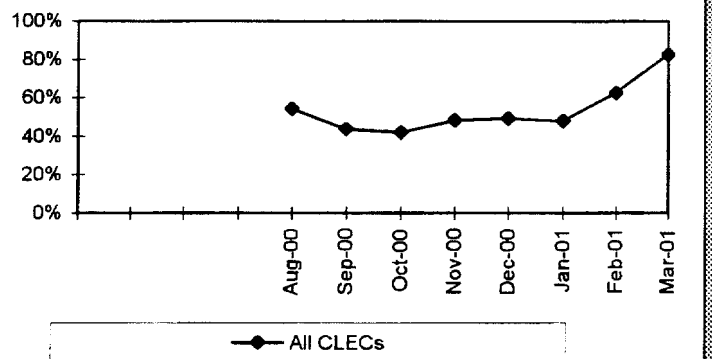
Missouri

Order Process % Flow Through (Through SORD Distribution) - LEX

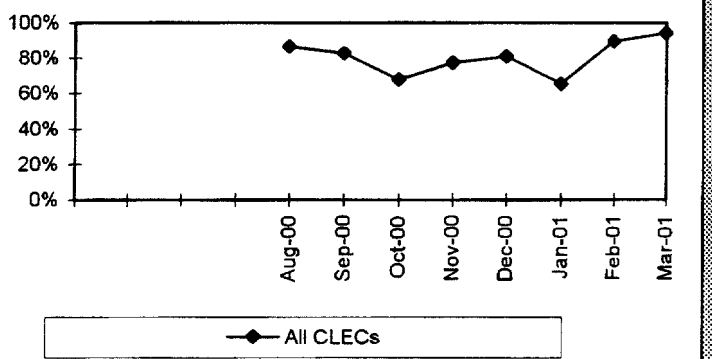
Measurement 13 - 02.1	Resale POTS		
	All CLECs		
	No. Orders	No. Flow Thru	% Flow Thru
Aug-00	3,265	2,968	90.9%
Sep-00	3,064	2,815	91.9%
Oct-00	3,287	3,015	91.7%
Nov-00	2,987	2,763	92.5%
Dec-00	2,223	1,994	89.7%
Jan-01	3,016	2,713	90.0%
Feb-01	3,207	2,639	82.3%
Mar-01	2,733	2,387	87.3%



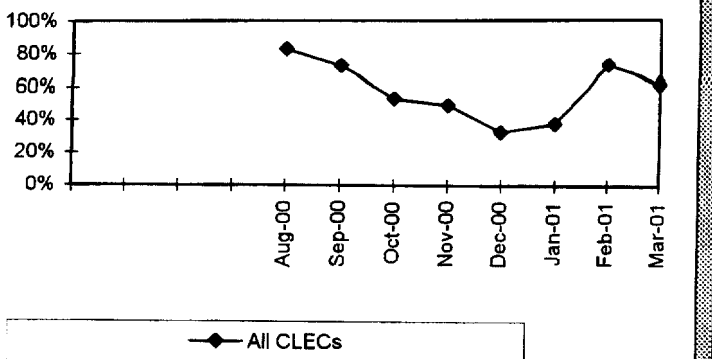
Measurement 13 - 02.2	UNE With and Without Loop		
	All CLECs		
	No. Orders	No. Flow Thru	% Flow Thru
Aug-00	280	152	54.3%
Sep-00	324	141	43.5%
Oct-00	434	181	41.7%
Nov-00	230	111	48.3%
Dec-00	394	194	49.2%
Jan-01	544	261	48.0%
Feb-01	864	541	62.6%
Mar-01	1,058	873	82.5%



Measurement 13 - 02.3	UNE Combos		
	All CLECs		
	No. Orders	No. Flow Thru	% Flow Thru
Aug-00	4,143	3,588	86.6%
Sep-00	3,953	3,272	82.8%
Oct-00	7,338	4,977	67.8%
Nov-00	6,425	4,964	77.3%
Dec-00	8,101	6,537	80.7%
Jan-01	7,639	4,971	65.1%
Feb-01	5,286	4,740	89.7%
Mar-01	8,252	7,787	94.4%



Measurement 13 - 02.4	Other		
	All CLECs		
	No. Orders	No. Flow Thru	% Flow Thru
Aug-00	141	116	82.3%
Sep-00	96	69	71.9%
Oct-00	218	116	53.2%
Nov-00	122	60	49.2%
Dec-00	43	14	32.6%
Jan-01	69	26	37.7%
Feb-01	57	41	71.9%
Mar-01	73	45	61.6%

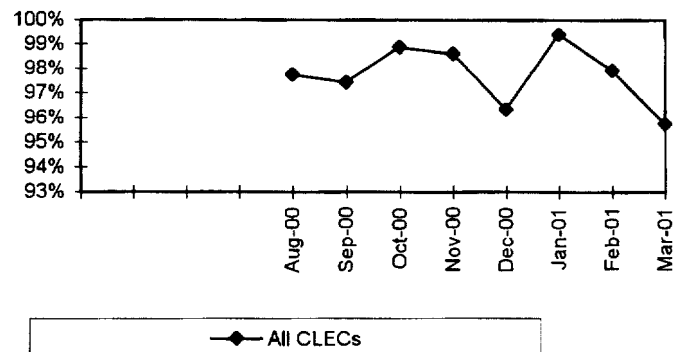


Flow Through

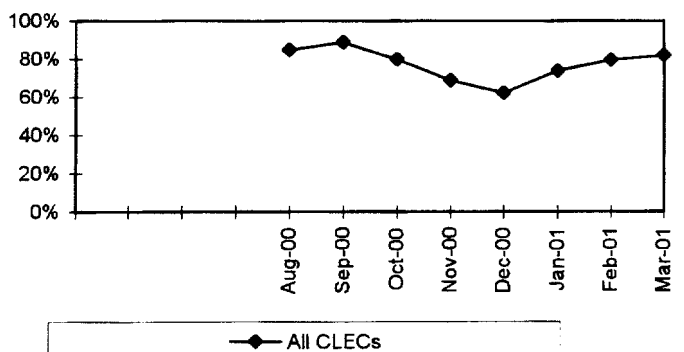
Missouri

Order Process % Flow Through (Through SORD Distribution) - EDI

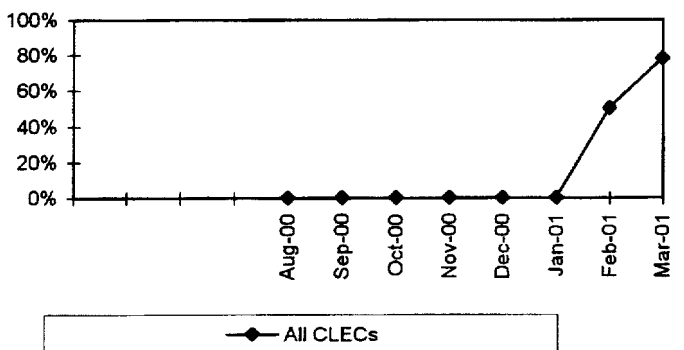
Measurement 13 - 03.1	Resale POTS		
	All CLECs		
	No. Orders	No. Flow Thru	% Flow Thru
Aug-00	177	173	97.7%
Sep-00	194	189	97.4%
Oct-00	357	353	98.9%
Nov-00	145	143	98.6%
Dec-00	136	131	96.3%
Jan-01	1,973	1,961	99.4%
Feb-01	387	379	97.9%
Mar-01	398	381	95.7%



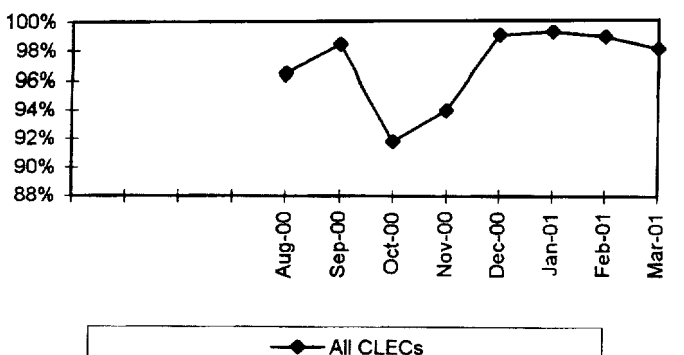
Measurement 13 - 03.2	UNE With and Without Loop		
	All CLECs		
	No. Orders	No. Flow Thru	% Flow Thru
Aug-00	184	156	84.8%
Sep-00	141	125	88.7%
Oct-00	207	165	79.7%
Nov-00	242	166	68.6%
Dec-00	265	164	61.9%
Jan-01	336	247	73.5%
Feb-01	277	220	79.4%
Mar-01	340	277	81.5%



Measurement 13 - 03.3	UNE Combos		
	All CLECs		
	No. Orders	No. Flow Thru	% Flow Thru
Aug-00	0	0	n/a
Sep-00	1	0	0.0%
Oct-00	19	0	0.0%
Nov-00	3	0	0.0%
Dec-00	14	0	0.0%
Jan-01	5	0	0.0%
Feb-01	6	3	50.0%
Mar-01	9	7	77.8%



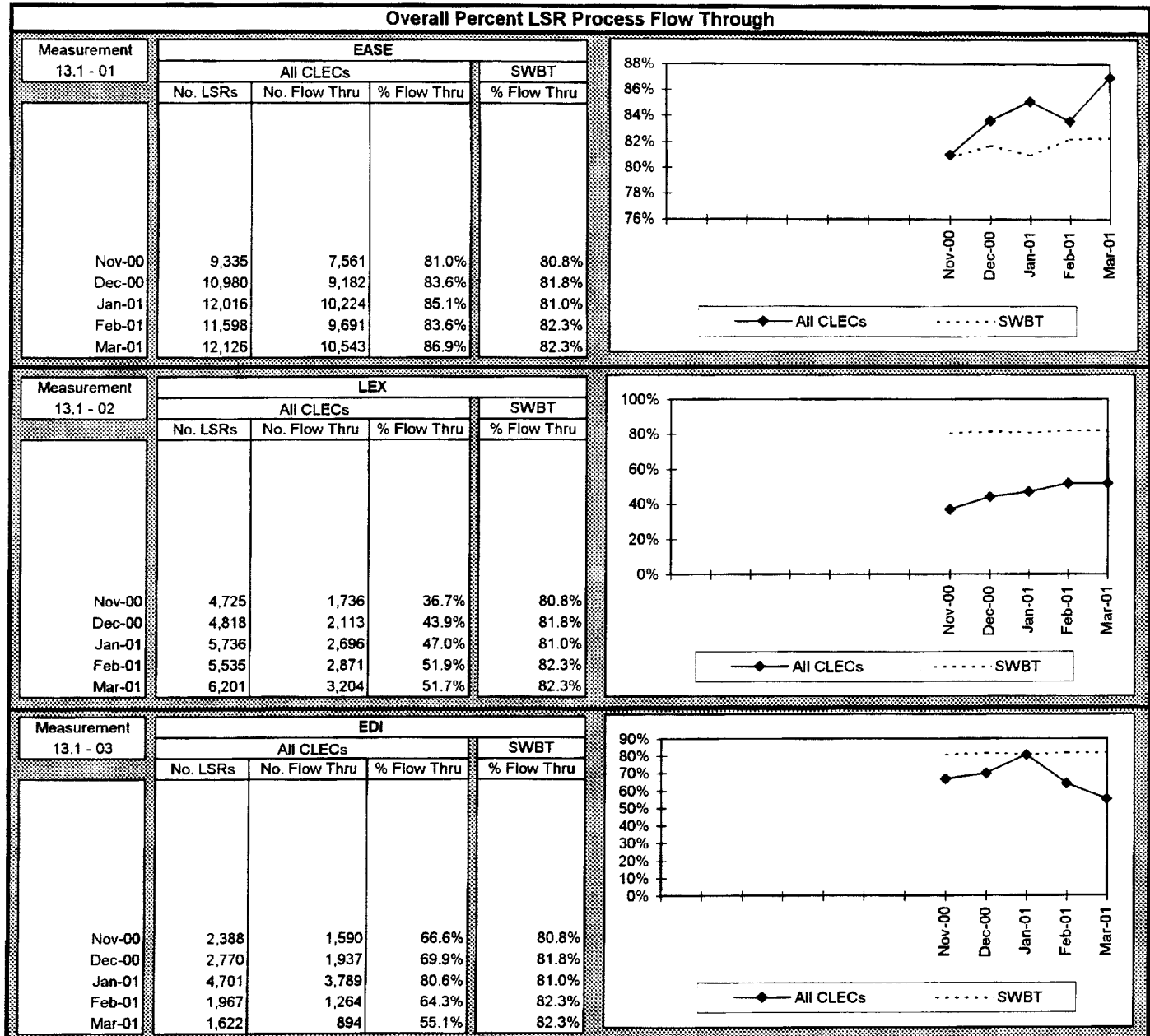
Measurement 13 - 03.4	Other		
	All CLECs		
	No. Orders	No. Flow Thru	% Flow Thru
Aug-00	1,300	1,253	96.4%
Sep-00	2,815	2,769	98.4%
Oct-00	2,636	2,419	91.8%
Nov-00	2,701	2,538	94.0%
Dec-00	2,447	2,422	99.0%
Jan-01	2,611	2,590	99.2%
Feb-01	847	837	98.8%
Mar-01	495	485	98.0%



Flow Through

Missouri

Overall Percent LSR Process Flow Through

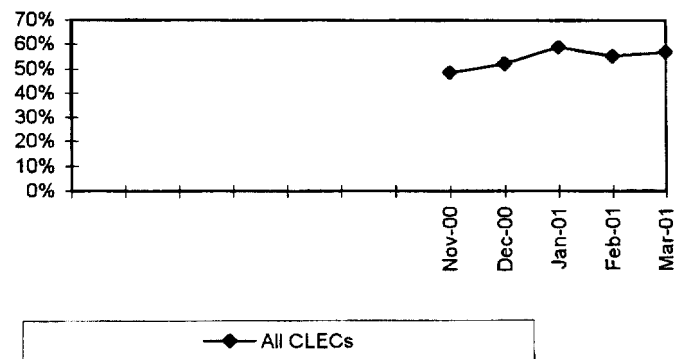


Flow Through

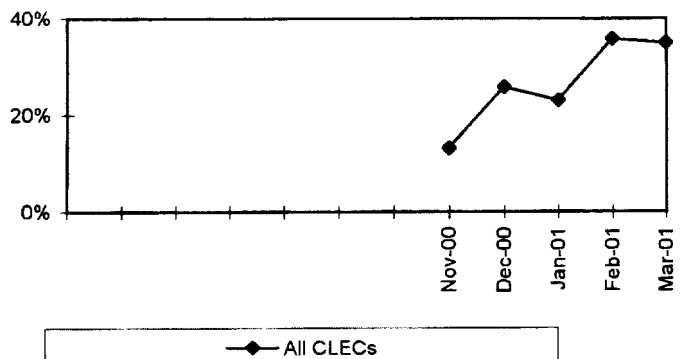
Missouri

Overall Percent LSR Process Flow Through - LEX

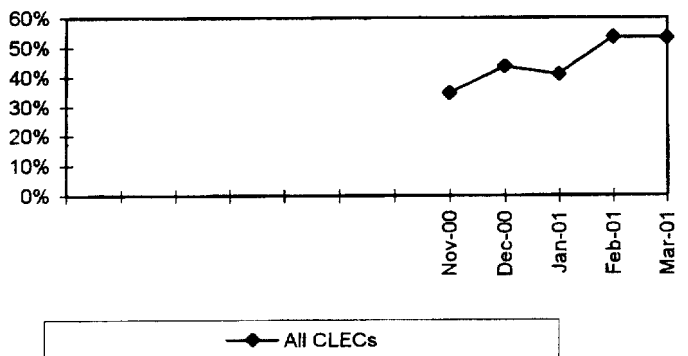
Measurement 13.1 - 02.1	Resale POTS		
	All CLECs		
	No. LSRs	No. Flow Thru	% Flow Thru
Nov-00	1,951	942	48.3%
Dec-00	1,760	915	52.0%
Jan-01	2,574	1,512	58.7%
Feb-01	2,447	1,350	55.2%
Mar-01	2,432	1,381	56.8%



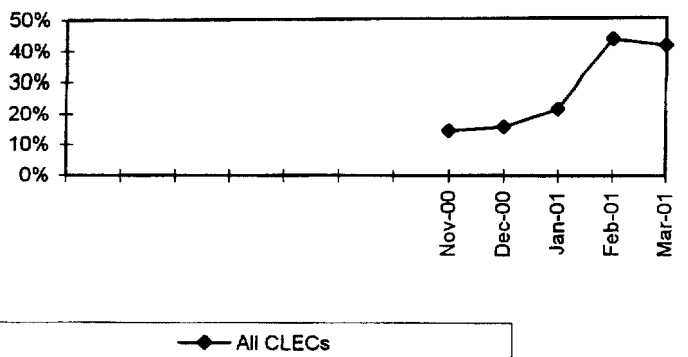
Measurement 13.1 - 02.2	UNE With and Without Loop		
	All CLECs		
	No. LSRs	No. Flow Thru	% Flow Thru
Nov-00	692	90	13.0%
Dec-00	566	145	25.6%
Jan-01	500	114	22.8%
Feb-01	671	239	35.6%
Mar-01	938	326	34.8%



Measurement 13.1 - 02.3	UNE Combos		
	All CLECs		
	No. LSRs	No. Flow Thru	% Flow Thru
Nov-00	2,006	693	34.5%
Dec-00	2,390	1,037	43.4%
Jan-01	2,565	1,049	40.9%
Feb-01	2,331	1,245	53.4%
Mar-01	2,731	1,456	53.3%



Measurement 13.1 - 02.4	Other		
	All CLECs		
	No. LSRs	No. Flow Thru	% Flow Thru
Nov-00	76	11	14.5%
Dec-00	102	16	15.7%
Jan-01	97	21	21.6%
Feb-01	86	37	43.0%
Mar-01	100	41	41.0%

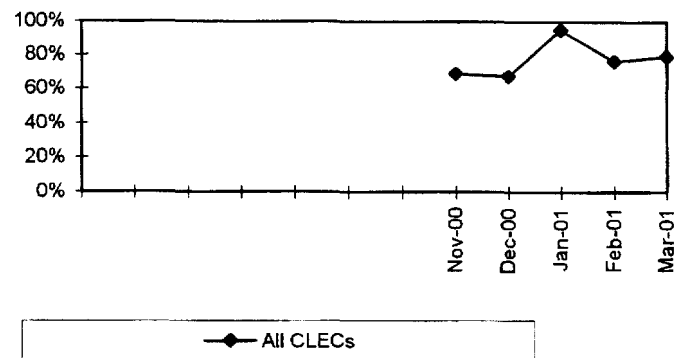


Flow Through

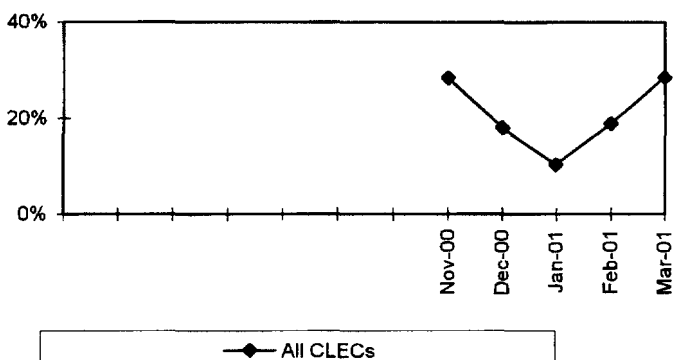
Missouri

Overall Percent LSR Process Flow Through - EDI

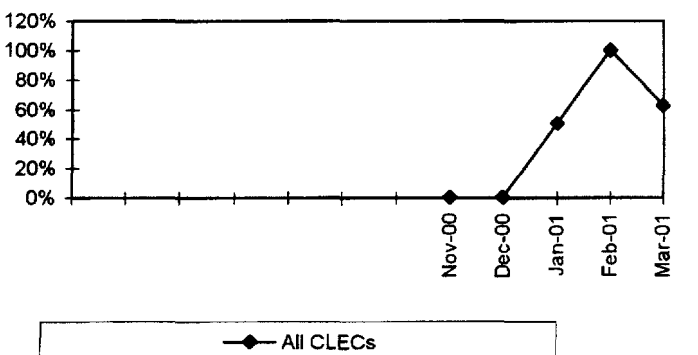
Measurement 13.1 - 03.1	Resale POTS		
	All CLECs		
	No. LSRs	No. Flow Thru	% Flow Thru
Nov-00	138	95	68.8%
Dec-00	131	88	67.2%
Jan-01	1,983	1,882	94.9%
Feb-01	381	291	76.4%
Mar-01	397	315	79.3%



Measurement 13.1 - 03.2	UNE With and Without Loop		
	All CLECs		
	No. LSRs	No. Flow Thru	% Flow Thru
Nov-00	291	82	28.2%
Dec-00	419	75	17.9%
Jan-01	384	39	10.2%
Feb-01	374	70	18.7%
Mar-01	632	179	28.3%



Measurement 13.1 - 03.3	UNE Combos		
	All CLECs		
	No. LSRs	No. Flow Thru	% Flow Thru
Nov-00	0	0	n/a
Dec-00	1	0	0.0%
Jan-01	2	1	50.0%
Feb-01	2	2	100.0%
Mar-01	8	5	62.5%



Measurement 13.1 - 03.4	Other		
	All CLECs		
	No. LSRs	No. Flow Thru	% Flow Thru
Nov-00	1,959	1,413	72.1%
Dec-00	2,219	1,774	79.9%
Jan-01	2,332	1,867	80.1%
Feb-01	1,210	901	74.5%
Mar-01	585	395	67.5%

